

Organization Behaviour
Institute of Distance & Open Learning

MMS Programme: Semester – I (2022-23)

Organizational Behaviour - 75 Marks

Instructions

1. Q1 (20 marks) & Q8 (15 marks) are compulsory
 2. Attempt Any Four (40 marks) out of Q2, Q3, Q4, Q5, Q6 and Q7
 3. Students have to attempt any four out of the remaining six questions and within each question; students have to attempt any two out of three sub – questions. Each sub – question would carry 05 Marks
 4. Figures to the right indicate full marks
 5. Draw neat diagrams wherever necessary
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Q1 Define Organizational Behavior. State its importance and scope. (20 marks)

Q2 Answer any two from the following (10 Marks)

- (a) Elaborate the contributions put forth by F.W. Taylor & Henry Fayol towards the evolution of management thoughts. (5 marks)
- (b) Define planning. Explain the steps involved in planning and state the limitations in planning. (5 marks)
- (c) Explain the meaning of personality. What are the determinants of personality (5 marks)

Q3 Answer any two from the following (10 Marks)

- (a) Define Decision making. Explain its importance and process (5 Marks)
- (b) Explain Maslow's theory of need Hierarchy (5 marks)
- (c) Explain Iceberg Metaphor (5 marks)

Q4 Answer any two from the following (10 Marks)

- (a) Explain various leadership styles (5 marks)
- (b) Explain Process of controlling (5 marks)
- (c) Explain in detail MBTI. (5 marks)

Q5 Answer any two from the following (10 Marks)

- (a) Explain errors in Perception? (5 Marks)
- (b) What are Components of Attitude? (5 Marks)
- (c) Explain Cognitive Dissonance Theory (5 marks)

Q6) Answer any two from the following (10 Marks)

- a) What are instrumental Values (5 marks)
- b) What are Terminal Values (5 marks)
- c) What are instrumental and Terminal Values for a Manager? (5 marks)

Q7) Answer any two from the following (10 Marks)

- a) Errors in Perception (5 marks)
- b) Maslow's Hierarchy (5 marks)
- c) Organisational Change (5 marks)

Q8) Write Short Notes (15 Marks)

- 1) Explain different types of the teams?
- 2) What do you mean by Vicarious Learning?
- 3) How is Attitude formed?

Note:

A Student has to separately secure minimum 50% marks in the Internal assessments and secure minimum 50% marks in the Semester End Examination in every subject to be declared as Pass.