University of Mumbai

No. REG/ICC/2022-23/11

CIRCULAR

Department of Information and Communication Technology has arranged for centralized services to attend various hardware related issues for desktops, laptops, printers, scanners, and projectors through a third party non-comprehensive AMC for all departments at Fort and Kalina campus. It may be noted that any spares required for any repairs based on AMC report will have to be arranged by the respective department & budget by following proper process.

The users can raise issues tickets regarding desktops, laptops, printers, scanners, and projectors through various channels like- helpdesk, emails, and online applications. The details of all the channels are given below.

  Helpdesk - 8104595584 (Working days 10.30am to 6.00pm)

  Email - amc.dict@mu.ac.in

  Online - helpdesk.mu.ac.in

All departments and units are expected to extend their cooperation and avail the services.

I/c. Registrar

Copy to-

1. Hon'ble Vice Chancellor
2. Hon'ble Pro Vice Chancellor
3. Finance and Account Officer, Finance & Account Section
4. All Directors, University of Mumbai
5. All Head of Departments, University of Mumbai
6. All Employees