UNIVERSITY OF MUMBAI

CIRCULAR:

A reference is invited to the Ordinances, Regulations and syllabi relating to the Bachelor of Management Studies (B.M.S.) degree course vide pamphlet No.309 and to this office circular No. UG/10 of 2010 dated 15th January, 2010 and the Principals of the affiliated colleges in Commerce are hereby informed that the recommendation made by the Faculty of Commerce at its meeting held on 16th February, 2010 has been accepted by the Academic Council at its meeting held on 3rd March, 2010 vide item No.4.55 and that, in accordance therewith, the syllabus and question paper pattern for the Bachelor of Management Studies (B.M.S.) degree course of Semester V & VI are revised as per Appendix and that the same has been brought into force with effect from the academic year 2010-2011.

Mumbai-400 032 21st May, 2010

(L.R. Mane) Offg. Registrar

To.

The Principals of the affilia ed colleges in Commerce.

A.C./4.55/03.03.2616.

No.UG/ 96 - A of 2010

MUMBAI-400 032

21st May, 2010

Copy forwarded with compliments for information to :-

The Dean, Faculty of Commerce, 1.

The Chairman, Ad-hoc Board of Studies in Management 2.

The Controller of Examinations, 3.

The Co-ordinator, University Computerization Centre. 4

(D. N. Jadhav)

I/c. Deputy Registrar UG/PG Section

Copy to :-

The Director, Board of College and University Development, the Deputy Registrar (Eligibility and Migration the Director, Board of College and University Development, the Deputy Registrar (Eligibility and Migration the Director, Board of College and University Development, the Deputy Registrar (Eligibility and Migration the Director, Board of College and University Development, the Deputy Registrar (Eligibility and Migration the Director, Board of College and University Development, the Deputy Registrar (Eligibility and Migration the Director, Board of College and University Development, the Director, Board of College and University Development, the Director of t Section), the Director, Board of College and University Development, the Deputy Registrat (Development, the Director, Board of College and University Development, the Deputy Registrat (Development, the Director, Board of College and University Development, the Deputy Registrat (Development, the Director, Board of College and University Development, the Deputy Registrat (Development, the Director, Board of College and University Development, the Director, the Pro-Vice-Chancellor, the Pro-Vice-Chancellor, the Director of Students Welfare, the Personal Assistants to the Vice-Chancellar, the Pro-Vice-Chancellor, the Director of Students Welfare, the Personal Assistants to the Vice-Chancellar, the Pro-Vice-Chancellor, the Director of Students Welfare, the Personal Assistants to the Vice-Chancellar, the Pro-Vice-Chancellor, the Director of Students Welfare, the Personal Assistants to the Vice-Chancellar, the Pro-Vice-Chancellor, the Director of Students Welfare, the Personal Assistants to the Vice-Chancellar, the Pro-Vice-Chancellor, the Director of Students Welfare, the Personal Assistants to the Vice-Chancellar, the Pro-Vice-Chancellor, the Director of Students Welfare, the Personal Assistant to the Vice-Chancellor, the Pro-Vice-Chancellor, the Director of Students were the Pro-Vice-Chancellor, the Pro-V Registrar and the Assistant Registrar, Adminis rative, Ramagiri for information.

Publications Controller of Examinations (10 copies), the Finance and Accounts officer (2 copies), Record Deputy Registrar, Statistical Accounts of Examinations (10 copies), the Deputy Registrar, Enrollment, Eligibility and Migration Section (3 copies), the Deputy Registrar (DOI), Statistical Accounts officer (2 copies), Record Deputy Registrar (DOI), Statistical Accounts officer (2 copies), Record Deputy Registrar (DOI), Statistical Accounts of Examinations (10 copies), the Deputy Registrar (DOI), Statistical Accounts officer (2 copies), Record Deputy Registrar (DOI), Statistical Accounts of Examinations (10 copies), the Deputy Registrar (DOI), Statistical Accounts of Examinations (10 copies), the Deputy Registrar (DOI) (D The Controller of Examinations (10 copies), the Finance and Accounts officer (2 copies), Record Section (5 copies), the Deputy Registrar, Statistical, Affiliation Section (2 copoies), the Professor-cum-Director, Institute of Distance and Cpcn Learning (10 copies), the Professor-cum-Director, Institute of Distance and Cpcn Learning (10 copies), the Copies), the Professor-cum-Director, Institute of Distance and Cpcn Learning (10 copies), the Copies), the Professor-cum-Director, Institute of Distance and Cpcn Learning (10 copies), the Copies), the Professor-cum-Director, Institute of Distance and Cpcn Learning (10 copies), the Copies), the Copies (10 copies), the Copies) of Copies (10 copies), the Copies (10 copies) and Cpcn Learning (10 copies), the Copies (10 copies), the (DOL), (10 copies) the Discourse

UNIVERSITY OF MUMBAI



Revised syllabus and Paper Pattern

OF

Bachelor of Management Studies

(B.M.S)

FOR
Semesters V & VI

(with effect from the academic year 2010 - 2011)



BACHELOR OF MANAGEMENT STUDIES (BMS)

(SEMESTER Vth & VIth)

REVISED SYLLABUS AND PATTERN OF QUESTION PAPER

(With Effect from the Academic Year 2010-2011)

I. Syllabus	SEMESTER (V)		GENTLEWED (VI)
Code	Subject		SEMESTER (VI)
Sub Code	Subject	Sub	Subject
5.1	Human Resource Management	Code , 6.1	Entrepreneurship and Management of Small and Medium Enterprises
5.2	Service Sector Management	6.2	Operations Research
5.3	Financial Management	6.3	International Finance
5.4	Elements of Logistics and Supply Chain Management.	6.4	Indian Management Thought and Practices
5.5	Business Ethics and Corporate Social Responsibility	6.5	International Marketing -
5.6	Elective I (i) Special Studies in Marketing OR (ii) Special Studies in Finance OR (iii) E-Commerce	6.6	Elective II: (i) Retail Management OR (ii) Investment Analysis & Portfolio Management OR (iii) Econometrics
5.7	Project Work	ugg i Fili	neg phralis testerne f
	Theory: 60 marks + Internals: 40 marks = 100 marks Total 600 marks (60 Lectures per subject 4 Lectures per week). + 200 marks project (grådes to be allocated).		Theory: 60 marks + Internals : 40 marks = 100 marks Total 600 marks (60° Lectures per subject 4 Lectures per week).

II. Assessment Pattern - 100 Marks (given on the last page).

SEMESTER V

5.1 Human Resource Management

Unit	Title	No. of Lectures
I	 Introduction to HRM Definition, Features, Scope/Functions of HRM, Definition of Personnel Management. Evolution of HRM/ Trends in HRM, Difference between HRM and PM, Challenges before the HR manager, Role of HR Manager, Traits/Characteristics of the workforce, Personnel Philosophy, Personnel Manual. 	15
	 Human Resource Planning Definition of HRP Process of HRP along with brief coverage of personnel demand and supply forecasting techniques Factors affecting HRP Human Resource Information System (HRIS), VRS, Outsourcing, Pink slip/ termination/ retrenchment/ downsizing/ separation Contracting and Sub- contracting Promotions and Transfers 	
II	 Job Analysis, Job Design and Job Evaluation Job Analysis – Definition, methods of collecting job data, merits and demerits/limitations. Job Design – Definition, Factors affecting Job Design, Approaches to Job Design Job Evaluation – Definition, methods of job evaluation, process of Job Evaluation. 	15
	Recruitment, Selection and Induction Recruitment – Definition, sources of recruitment, merits and demerits Selection – Definition, process of selection, types of selection tests, types of interviews Induction/Orientation – definition, methods, process Placement	•
	 Training and Development Definition of Training and Development, Methods of training managers, Process/ procedure of conducting training programme, How to evaluate effectiveness of training programmes, Advantages of T&D 	

Unit	Title	No. of Lectures
III	Performance Appraisal Definition of Performance Appraisal, Methods of Appraisal for managers – traditional and modern Process / procedure of conducting performance appraisal Advantages of performance appraisal Limitations of Appraisal	15
	 Compensation Management Definition of compensation, Components of Salary / Salary slip, Fringe Benefits – definition and types, Performance linked incentives/ incentives- definition, advantages and disadvantages. 	
	 Career Planning And Development Definition of Career Planning and Career Development, Process/ Procedure of Career Planning, Career Stages/ Career Life Cycle and how to handle personnel at each stage, 	
	 Essentials to make career planning successful, Career Counselling, Employee Retention techniques, Succession planning 	
IV	Participative Management Definition of Participative Management, Levels of participation Trends in Participative Management Factors essential for successful participative management Forms of participation Participation through Quality Circles Empowered Teams	15
	Industrial Relations Definition of Industrial Relations, Features of Industrial Relations, Importance of Industrial Relations, Approaches to Industrial Relations, Parties to Industrial Relations	
	Trade Unions • Definition of Trade Union, • Features of Trade unions, Trade union movement in India/ Trends in the Trade Union	

Recommended Books:

- I) K. Aswathappa, "Human Resources & Personnel Management- Text And Cases Fourth Edition", Tata Mc Graw Hill
- 2) Jayashree Sadri, Sorabh Sadri "A Strategic Approach to Human Resources Management". Jaico Publishing House, Mumbai
- 3) Mamoria, "Personnel Management", Himalaya Publication
- 4) Edwin B Flippo, "Principles of Personnel Management", Mc Graw hill International
- 5) M. Nair And T.V. Rao, "Excellence Through HRD", Tata McGraw Hill publications
- 6) Micheal Armstrong, "Handbook Of Human Resource Management Practice", Kogan Page
- 7) Gary Dessler, "Human Resource Management", Pearson Education.
- 8) Saiyadain, "Human Resource Management", Fourth Edition, Tata McGraw Hill publications
- 9) William J Rothwell and H.C. Kazanas Planning & Managing Human Resources Jaico Publishing House, Mumabai, 2nd Edition, 2008.

5.2 Service Sector Management

Units	Title	No. of Lectures
1	Introduction to Services Marketing Role of services in modern economy Distinctive characteristics of services Marketing Challenges of services Services marketing environment Goods Vs Services marketing Goods-service continuum Consumer behaviour Services marketing triangle	15
II	Key Elements of Services Marketing Product –Pricing Communication Mix Distribution –People –Physical Evidence – Process Positioning – Market Segmentation Balancing of Demand and Capacity Branding of Services – Problems and solutions	15
III	Service Quality Improving service quality and productivity Service quality – Gap Model Measuring & improving service quality Defining productivity-improving productivity Service recovery Complaint handling	15
IV	Service Management Meaning Vision —mission strategy Service leadership Service Mapping Flowcharting Benchmarking Internal Marketing Productivity Current Status and Future Prespects	15

References Books

- 1) Valurie A. Zeithaml & Mary Jo Bitner, "Service Marketing", Tata McGraw-Hill editions.
- 2) Christoper Lovelock, Jochen Wirtz, Jayanta Chatterjee, "Service Marketing People, Technology, Stragegy- A South Asian Perspective", Pearson education.
- 3) Harsh V. Verma, "Services Marketing Text & Cases", Pearson Education
- 4) K. Ram Mohan Rao, "Services Marketing", Pearson Education
- 5) Jay A. Kandampully, "Services Management: The New paradigm in Hospitality", Pearson Education
- 6) C. Bhattacharjee, "Service Sector Management", Jaico Publishing House, Mumbai, Edn 2008.
- 7) Govind Apte, "Services Marketing", Oxford Press
- 8) S.Balachandran, "Customer Driven Services Management", Response Book

5.3. Financial Management

Units	Title	No. of Lectures
I	Introduction:	15
	Meaning and Scope of Financial Management Functions and Object:	
	Tallettons and Objectives of Elman 1111	
	Changing Role of Finance Managers	
	Working Capital Management	
	Definition - GWC & NWC (Explain Core Assets & Non Core Assets) Components of Walting Components of Wa	
	- Components of Working Capital	
	Factors Determining Working capital	
	Receivables Management	
	Meaning and Importance	
	Credit Policy Variables	
	Case Study on Credit Evaluation	
	Methods of Credit Evaluation	
	o Traditional and Numerical Credit Scoring	
	Monitoring the Debtors – Techniques	
	o DSO, Ageing Schedule, Collection Matrix	
	Cash Management	
	Motives Of Holding Cash	
	Strategies Of Cash Management	
	Cash Budget: Meaning and objectives	
	Budgeting of receipts and payments- Trading, non trading and capital	
	Preparation of monthly budget and finding out closing cash. Balance	
	(Excl. Financial Statements to be made From the Working Capital	
	Estimation)	15
II	Cost Of Capital & Capital Structures:	15
	Types of capital	
	Debt Debt	
	Equity	
	Retained Earnings	
	• Preference	
	Cost of Capital for each type of capital	
	Weighted Cost of Capital	
	Marginal Cot of Capital (w.r.t. Expansion).	
	Designing Capital Structure Alternatives	
	Types of Leverages (Combined, Operating, Financial)	

Unit	Title	No. of Lectures
III	Capital Budgeting:	Dectares
	 Introduction, types of capital, sources of capital Evaluation of capital expenditure proposal from given cash flow, concept of present value Techniques of appraisal of investment proposal Payback period method, Average rate of return method Profitability index method 	15
ΙV	Business Restructuring	
	• Importance	15
	Financial Implication	
	• Valuation	
	Types of Business Restructuring • Merger • Amalgamation • De-Merger • Other Restructurings	
	(Elementary accounting problems – testing fundamental knowledge only)	
	Long Term & Short Term Sources Of Finance • Traditional & Modern instruments of Finance Including Securitizations.	

Reference Books:

- 1) Chandra Prasana, "Financial Management", Tata Mc Graw
- 2) Khan M & Jain, "Financial Management", Tata Mc Graw
- 3) James, C, "Financial Management & Policy", Prentice Hall of India
- 4) Pandey, I.M, "Financial Management", Tata Mc Graw Hill
- 5) Horne, J., Walchowicz, J., "Fundamentals of Financial Management", Prentice Hall of India
- 6) Bhalla V, "Investment Management", S. Chand
- 7) Diwan P, "Financial Management", Pentagon
- 8) Bhalla V.K, "Financial Management", Amol
- 9) Kapur S., "Financial Management", S. K. Publishers
- 10) Alexander Hamilton, "Financial Management Handbook", Global Books
- 11) Helfert, "Techniques of Financial Management", Jaico Publishing House.

5.4. Elements of Logistics and Supply Chain Management:

Units	Title	No. of
I	Background Logistics and Logistical M	Lectures 15
	definitions/ scope/ importance in current competitive environment Evolution of Logistics & Supply Chain Management Topics to be covered at concept level: Operating Objectives of Logistics/ Logistical Performance Cycles/ Inbound Logistics/ Manufacturing support interfaces/ Logistical mission/ Competitive Advantages/ 3 C's/ Logistical competency/ Outsourcing Logistical Activities/ 3rd and 4th party Logistics/ Integrated logistics/ Logistical Planning & Strategy.	
	Supply Chain Management Basic concept/ definitions/ scope/ Comparison between Logistics and SCM/ Global Supply Chain scenario and importance/ Conventional Supply chains/ Supply chain participants/ channel agencies/ Relationship Management, concept of extended enterprises/ Bull-whip effect.	
	Organization structure	
	 Basic concept/definitions/scope/objectives and importance Barriers In Forming Effective Organization, improving effectiveness Stages in evolution of logistical organization, with emphasis on modern flat organization 	
	Customer Service	
1	Definition / Scope / Objectives/Importance Elements of Customer Service, Seven Rights	
	 Elements of Customer Service, Seven Rights Customer Service Audit, Customer Service Strategy 	
	Demand Forecasting Definition/ Purpose of Forecasting/ Nature of Demands/ Forecasting Components/ Approaches to forecasting/ Qualitative & Quantitative Forecasting	
1	Fechniques & their applicability, Time series analysis with numerical examples. f) Order Processing: ntegrated System / Customer Order Cycle / Electronic Data Interchange & its Advantages	
•		15
	Different Modes of Transportation: Road, rail, water, air, pipelines, ropeways Advantages & Disadvantages of individual modes/Inter-Modal Transportation/ Factors to be considered for Mode & Carrier Selection / Modal characteristics & Classification Total Transportation Cost / Factors influencing Transport Cost / Transport Infrastructure	

9

Warehousing

- Definition/Principles/Role/Functions/Importance
- Warehouses/Distribution Warehousing/Economic/Service benefits Centers Warehousing Need For
- Types Of Warehouses Their Advantages & Disadvantages/ Warehousing Location/ Area Of Warehouse/ Number of warehouses/ Warehousing Operations/ Factors Affecting Warehousing Cost/ Warehouse Layout/ design

Materials Handling System

- Definition/Principles/ Role/ Functions/ Importance
- Activities Covered / Functions Performed During Materials Handling / Material Handling Equipment with selection criteria / Material handling methods/ M. H. System Design - Objectives & Principles.

Packaging

- Definition/Principles/ Role/ Functions/ Importance
- Unitizing (Concept of unit-load) & palletizing/kitting
- Logistical Functions of packaging/ Objectives & Benefits of Packaging/ Consumer & Logistical Packaging/ Factors Influencing Good Package

III. **Inventory Management**

- Inventory: Definition/Principles/ Role/ Functions/ Importance/ Purpose of Inventory Holding / Types of Inventories/ Inventory and profitability/ Impact of Inventory on total logistical cost.
- Inventory Management: Objectives/ Importance/ Symptoms of Poor Inventory Management/ Improving effectiveness of Inventory Management/ Inventory turnover/ Service Levels

Economic Order Quantity/ Economic Batch Quantity/ Assumptions & Its Limitations/ Re Order level/ Safety Stock with numerical examples.

Inventory Control: Inventory ranking methods and Quadrant Technique

Sclective techniques of Inventory Control: Inventory control methods: (Pull/push models)Traditional methods: 'Q' MODEL & 'P' MODEL, two bin system, fair-share allocation model, MRP I / MRP II

Modern methods: kanban as a tool of JIT, Vendor managed inventory (JIT II, response based techniques-QR, CR, and AR). DRP, ERP

Inventory valuation

Information System

- Definition/Principles/Role/Functions/Importance
- Management Information System: Elements of LIS/ Advantages of Computerization of Information/Importance of Information system/Internal & external Information System / Functionality (IS operations)/ Automated Order Processing System, RFID, EDI/ Satellite tracking system.

15

IV	(i) Performance Measurement	15
	Definition/Principles/P	15
	Definition/Principles/Role/Functions/Importance/Objectives Activity based/process based/Internal/Functions/Importance/Objectives	
	Activity based/process based/ Internal/External Performance Measurement Classification of performance measures.	
	Classification of performance measures Performance Audition (1)	
	Characteristics of ideal performance evaluation system	
	The latest to the latest terms of the latest t	
	(ii) Logistics Costing: Principles of Logistics Costing/ Activity Based Costing/ Mission Based Costing/ Total Cost Applications (Cost Application)	
	Mission Based Costing/ Total Cost Analysis/ Steps to Be Adopted For Total	
	Cost Approach	
	(iii) Logistical Nature	
	(iii) Logistical Network analysis: Concepts/ definitions/ scope/ objectives/ importance Network options/ number of facilities/ Milk-runs/ RORO/ LASH.	· ·
	The Company of the State of the	
	(iv) Madarn Logistics V. s	
	(iv) Modern Logistics Infrastructure	
	Containerization/ mechanized material handling equipment/ Deep water ports/ ICDs & CFS network/ material handling equipment/ Deep water	
	Porto 100 to CI & Hetwork/ maritime logistics/ cold chain logistics	
	Dedicated Fight Corridors/ Golden Quadrilateral and network of highways	
	specialized equipment double stack containers/ unit trains	
	Logistics Parks	
	Container Corporation of India	
	Private Logistics Companies.	

Reference Books

- 1. Donald J. Bowersox, David J Closs, M Bixby Cooper, "Supply Chain Logistics Management"
 Tata McGraw-Hill
- 2. Donald J. Bowersox, David J Closs, "Logistical management", Tata McGraw-Hill Fundamentals of Logistics Management McGraw-Hill
- 3. Douglas M. Lambert, James R.Stock & Lisa M. Ellram Irwin, "The management of Business Logistics Coyle", Bardi, Langley Thomson, South Western
- 4. Stephen Lemay, Joe B, "Logistics David J Bloomberg", Hanna Prentice Hall of India
- 5. M Martin Christopher, "Logistics & S C", Pearson Education
- 6. Chopra Meindl, Kalra, "Supply Chain Management'.
- 7. Herald Dyckhoff, Richard Lacks and Joachin Reese, "Supply Chain Management'.
- 8. Anurag Saxena, Caaushik Sircar, 'Logistics and Supply Chain Management Text and Cases'' Jaico Publishing House, Mumbai, 3rd Edn 2009.

5.5 Business Ethics and Corporate Social Responsibility

Unit	Title	No. of Lectures
I	 Introduction to Business Ethics Normative ethics, Prescriptive ethics and Applied ethics Ethics, Morality and Legality Concept of Right and Duty: Business – Western and Indian Perspectives, Definition and Scope Relevance in social changes Ethical organism and corporate code of conduct 	15
	Business Ethics – Conceptual Background Conceptual Approaches to Business Ethics Egoism vs. Altruism Entrepreneur and Manager – Role and Responsibilities Responsibilities towards stakeholders: an overview Profit – making; An Objective with an ethical dimension	
II	Indian Perspective of Ethics Purusharthas: Dharma, Artha, Kama, Moksha Concept of Dharma	15
	 Ethics: A Global Perspective: Ethics in Global Marketing & Advertising Ethical perspective in Employment including in the international labour Organization Std. Ethics and IT: E-commerce, Privacy Codes. Environmental Ethics: Indian and Western perspectives Ethics and Cross- culture influences Ethical issues and functional aspects of business 	
111	 Corporate Governance Corporate Governance: Meaning scope & Reporting The Agency Theory: Principal – Agent Relationship Role of CEO, Board and Senior Executives Right of Investors and Shareholders Financial Regulations and their scope in CG Corporate governance from Cadbury committee to Narayan Murthy committee 	15

Concept of CSR IV

- Meaning and Scope of CSR
- Relevance and Significance of CSR in contemporary society
- Value approach to CSR

CSR: within the Organization

- Labour relation
- Work Atmosphere: healthy and productive
- Exploitation, atrocities and harassment
- Safely standards and environmental concerns
- Perquisites and incentives

CSR and Society:

- Role and responsibility of Local Community in Business.
- Interventions of Business to fulfill social responsibilities
- Role of NGOs and International Agencies in CSR Integrating CSR
- CSR Measures and Indicators: Measuring CSR to improve shareholders value and societal value
- CSR and Sustainable Development
- CSR and Triple Bottom Line in business: an international engeavour.

Reference Books

- William Lillie, "An Introduction to Ethics", Universal Paperbacks
- 2) S.K. Chakrabroty, "Wisdom leadership: Dialogues and Reflections", Wheeler Publishing
- 3) Kenneth Blanchard & Norman Vincent Peale, "The Power of Ethical Management", William Morrow & Co, Inc,
- 4) R.M. Lala, "In search of Ethical Leadership", Vision Books Pvt. Ltd
- 5) Living within The Yoga Approach to Psychological Heath and Growth (Sri Eurobond Ashram, Pond cherry.)
- 6) Dr. R.R.Khan, "Management and HRD", Fine Publishing House
- 7) Stuart Rainer Key Management ideas: Thinking that changed the Management world -Macmillan India Ltd.
- 8) Susan J. Bethanis, "Leadership Chronicles of a Corporate Sage: Five Keys to Becoming a more Effective leader", Ed corpus Colossus Learning Pvt. Ltd.
- 9) K.K. Frasaa, S.R.P. Shukla, Ashok Kumar, "Indian Management Emerging Responses", Tata McGraw- Hill Publishing Company Limited
- 10) Buried Treasure Discovering and Implementing the Value of Corporate Social Responsibility -Caleb Wall – Greenleaf Publishing – 2008.
- 11) Jayashree Sadri, Sorab Sadri and Dhun Dastoor, "The Theory and Pracitee of Managerial Ethics", 2nd Edn, 2006, Jaico Publishing House, Mumbai.
- 12) Joseph Des Jardins, "An Introduction to Business Ethics", Tata Mc Graw Hill, 2nd Edition. 2009.

15

5.6 (E-1) Special Studies in Marketing

Unit	Title	No. of Lecture
I	Consumer Behaviour Definition of CB Why study Consumer Behaviour Research Perspectives on Consumer Behaviour Decision Making Model Factors affecting Consumer Behaviour (Psychological, Personal, Social, Cultural) Touch upon theories of Motivation (Maslow's Hierarchy of Needs, McIlelands Theory) Understanding perception & Stages in perception, Beliefs, Attitudes Concept of age & Family Life Cycle (FLC), Occupation, Economic Situation Understanding Personality & Self Concept Lifestyle Identification- Attitudes, Opinions, Interests (AIO statements) Types of Buying Behaviour and Consumer Involvement	15
П	 Stages in Adoption process/ Diffusion of Innovation Communication Process With Reference To Advertising Definition of communication Models of Communication / Traditional Response Hierarchy Models-AIDA, Hierarchy of Effects, Innovation Adoption, information processing. Communication model for rural and urban communication 	15
	Integrated Marketing Communication Definition and Features of IMC, Advantages/ Relevance of IMC Components of IMC Objectives for IMC With Special Reference to DAGMAR Objectives mportance / value of objectives, Promotion Objective, Communication Objectives, Sales Objectives DAGMAR	
•	Ad Agency – Structure, Functions & Evaluation: Definition of advertising, Features and Functions of Advertising Definition of Ad agency Structure of Ad Agency Functions of Ad Agency dvertising Budget Definition of Advertising Budget Definition of Advertising Appropriation Methods of Budgeting /Advertising Budgeting Methods	

III	Types of Media & Media Planning:	15
IIv	Media – Print and Broadcast – Types, advantages Support Media	
	Support Media	
	OOH Media, In -Store Media, Transit Advertising, Promotional, Products Marketing, Valley 29	F. C. Year
	Products Marketing, Yellow Pages advertising, Advertising in	
	Triovic medicis, Floudet Placement in movies and on TV. In flight	
	advertising, Miscellaneous	
	Media Planning	
	Definition of Media Planning,	
	Terms to be studies under media planning	
	Reach, Frequency, GRP, Coverage, BDI, CDI, TRP, CPM, CPP/	
	CPR/ CPRP	
	Process of Media Planning	
	What are the factors that Media Planners must consider?	
	Problems in Media Planning	
	Media Research	
	Media Scheduling – definition, methods	
	Wiedla Benedaning definition, methods	ř
	Measuring The Effectiveness of Advertising	-
	Testing Process for advertising effectiveness	'
	Tests for measuring effectiveness of advertising	
	Essentials for effective testing of advertisements.	
IV	Brand and Branding Strategy Development	15
: 10	n c. ::: CD1 1D1D- ::: - :	1
10	Definition of Brand and Brand Positioning	
IV.	Definition of Brand and Brand Positioning Positioning Strategies	
IV		
IV	Positioning Strategies	
IV	 Positioning Strategies Guidelines for effective positioning Brand Image – Definition, Strategy for Brand Image Development 	
-	 Positioning Strategies Guidelines for effective positioning Brand Image – Definition, Strategy for Brand Image Development Other Brand Building activities 	
- IV	 Positioning Strategies Guidelines for effective positioning Brand Image – Definition, Strategy for Brand Image Development Other Brand Building activities Public Relations 	
-	 Positioning Strategies Guidelines for effective positioning Brand Image – Definition, Strategy for Brand Image Development Other Brand Building activities Public Relations Definition, How to build corporate image through 	
TV	 Positioning Strategies Guidelines for effective positioning Brand Image – Definition, Strategy for Brand Image Development Other Brand Building activities Public Relations Definition, How to build corporate image through	
-	 Positioning Strategies Guidelines for effective positioning Brand Image – Definition, Strategy for Brand Image Development Other Brand Building activities Public Relations Definition, How to build corporate image through	
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- TV	 Positioning Strategies Guidelines for effective positioning Brand Image – Definition, Strategy for Brand Image Development Other Brand Building activities Public Relations Definition, How to build corporate image through	
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- IV	 Positioning Strategies Guidelines for effective positioning Brand Image – Definition, Strategy for Brand Image Development Other Brand Building activities Public Relations Definition, How to build corporate image through	
-	 Positioning Strategies Guidelines for effective positioning Brand Image – Definition, Strategy for Brand Image Development Other Brand Building activities Public Relations Definition, How to build corporate image through	
	 Positioning Strategies Guidelines for effective positioning Brand Image – Definition, Strategy for Brand Image Development Other Brand Building activities Public Relations Definition, How to build corporate image through	

15

Reference Books

- Belch and Belch, "Advertising and Promotion", Tata McGraw Hill Aker and Myers, "Advertising Management", Prentice Hall of India
- Thakur D, "Advertising, Marketing and Sales Management", Deep & Deep Mohan M., "Advertising Management", Tata McGraw Hill
- Rathor B, "Advertising Management", Himalaya
- 5. Chahan M, "Advertising", Anmol
- Prasanna Chandra, "Projects", Tata McGraw Hill
- 8. Schiffman, L. G. Kanuk, "Consumer Behaviour", Galgotia
- Keller Kevin Lane, "Best Practice Cases in Branding: Lessons from the World's Strongest Brands",
- 10. David Accar "Strategic Brand Management"
- 1i. Noel Katscrer "Strategic Brand Management"
- 12. Mike Keller, "Building Strong Brands"
- 13. Stephemen Kanuk, "Consumer Behaviour"
- 14. Noudon and Della Vieta, "Consumer Behaviour"

5.6 (E- 2) Special Studies in Finance

Unit	Topics	No. of Lectures
I	Economic Value Addition (EVA) Current Developments Deferred Tax (Assets & Liabilities) – AS – 22 Segment Reporting (AS - 17) Initial Public Offer (I.P.O) Employees Stock Option Plan (E.S.O.P) Sweat Equity Financial Derivation & Future Derivations AS – 30 - Recognition & Measurement AS – 31 - Representation	15
II	Appraisal Of Term Loan Project Report – Structure of Project Report	15
III	Accounting for effects of changes in foreign exchange rates (AS 11) In relation to purchase and sale of goods, services and assets and loan and credit transactions. Computation and treatment of exchange differences	15
IV	Financial Services Hire Purchase Lease Capital Market Underwriting Merchant Banking Credit ratings Mutual Funds	15

Reference Books:

- 1. Raj A, "Corporate Financial Management", Tata Mc Graw Hill
- 2. Kulkarni P, "Business Finance" Himalaya Publications.
- 3. Chandra P. "Financial Management", Tata Mc Graw Hill
- 4. Khan & Jain, "Basic Financial Management', Tata Mc Graw Hill
- 5. IM Pandey, "Financial Management", Vikas Publication House Pvt Ltd.
- 6. Helfert, "Techniques of Financial Management" Jaico Publishing House, Mumbai.
- 7. William W. Sihler, Richard D. Crowford and Henry A. Davis, "Financial Management", Jaico Publishing House, Mumbai, Edn 2009.

5.6(E-3)) E-Commerce

Unit Topics		No. of
-	Introduction to E-Commerce:	Lectures
	 Introduction to role of IT in business and different applications. Role of ICT in Communication and business applications. Different application of IT in global business scenario. Introduction to IT Act and its role to encourage Growing E-learning and E-Governance. 	15
	 Evolution and Types of E-Commerce: Evolution of E-commerce. Global and Indian scenario. History of e-commerce, Generic Model of E-Commerce. Definition, classification – B2B, B2C, C2C, G2C, B2G sites, Factors of growth and key performance indicators of E-Commerce. 	
II	 E-Commerce Models E-commerce Models – Store-front Model, Brick and Mortar Model, Build to Order Merchant Model, Service Provider Model, Subscription based Model, Broker Model, Advertiser Model, Virtual Mall Model and Infomediary Model. 	15
	 Sub-Systems of E-Commerce E-commerce Trade Cycle and Trading Process E-market and Internet Commerce EDI and working mechanism of EDI Identify factors that are important for an E-Commerce Difference between Conventional Commerce and Electronic Commerce. 	15
Ш	 Payment, Security and Privacy Issues in Online Business Issues relating to privacy and security in online trading Electronic payment systems- credit cards, debit cards, smart cards, e-credit accounts, e-money. Security concerns in e-commerce, authenticity, privacy, integrity, non-repudiation, encryption. Cryptography techniques and restrictions placed by them on exports. Securing networks using firewalls and other machines. 	15
	 Marketing Trends in E-Business Growth of Online Retailing and E-marketing concepts. Online Advertising and revenue generation Use of on-line market research and use of CRM techniques Growing use of Content Management Systems Integration of E-Commerce in business lines. Different Service Provider (Utility). 	

Topics F. Program	No. Lectures
Building E-Presence:	15
 Architecting and e-Business & Website Design The building life-cycle 	
• The building me-cycle	
Design Criteria and attracting customers Site Content and Trues	
Site Content and Traffic Management	
Using Content Management System.	
Emerging Trends of M-Commerce:	
Emerging trends of M-Commerce	
 Infrastructure of M-Commerce and Comparison between - E-Commerce and M-Commerce 	
Security and Bandwidth issues in E-Commerce	
Trading process in M-Commerce	
Trends in technology; developing markets for E-commerce.	

Reference Books

- 1) E-business & E-Commerce Management 3rd Ed. Pearson Education ISBN 978-81-317-2518-4.
- 2) Kalokota, Robinson, "E-Business 2.0 Road map for Success", Pearson Education ISBN- 978-81-
- 3) Elias M. Awad, "Electronic Commerce, 3rd Edition". Pearson Education, ISBN 81-317-0705-9.
- 4) Erfan Turban et.al., "Electronic Commerce A Managerial Perspective, Pearson Education", ISBN
- 5) R. Kalokota, Andrew V. Winston, "Electronic Commerce A Manger's Guide", Pearson Education, ISBN 81-780-8158-X.
- 6) Prof Munesh Chandra Trivedi, "E-Commerce", Jaico Publishing House, Mumbai, Edn 2010.

ASSESSMENT PATTERN

A) Internal Assessment	40 Marks
The allocation of 40 marks shall be as follows:	
 Two best of three periodical class tests held in the semester - A better of the two assignments with class presentations to be assessed by the teacher concerned. 	20 marks 10 marks
3) Group discussions on current issues relating to the subject.	10 marks
B) Semester End Examination	60 marks
 Duration – This examination shall be of 2 Hrs duration. Question paper pattern – 	
Section I (Compulsory -30 marks) 1) Concept Testing - based on entire syllabus 2) Case study/problem/ Application	15 marks 15 marks
Section II (Any 3 Qs out of 4 Qs) 4 questions carrying 10marks each should cover all the 4 units	30 marks

*Marking and Grading Scheme:

The ordinances for examinations are same as the existing ordinances.

Semester VI

6.1. Entrepreneurship and Management of Small and Medium Enterprises

Units	Title	No. of Lectures
I	 Concept, meaning and definition of entrepreneur and entrepreneurship. Importance and significance of growth of entrepreneurial activity. Concept of intrapreneur. Characteristics and qualities of entrepreneurs Classification and types of entrepreneurs. Women entrepreneurs Theories of entrepreneurship Contribution of Mc Clelland and Joseph Schumpeter 	15
II	 Factors influencing entrepreneurial development and motivation. Role of culture in entrepreneurial development. Entrepreneurial development programme (EDP), Managing the problems faced by entrepreneurs Development of women entrepreneurs-with reference to SHGs Options available to entrepreneurs, ancillarisation franchising and outsourcing. Cases on takeover, mergers and acquisitions in India and at global level. Social Entrepreneurship-Definition, importance and social responsibilities-NGOs 	15
III	 Entrepreneurial Project Development Idea generation – sources and methods Identification and classification of ideas. Environmental Scanning and SWOT analysis Preparation of project plan –Points to be considered Components of an ideal business plan – market plan, financial plan, operational plan, and HR plan. Project formulation –project report significance and contents Project appraisal –Aspects and methods: (a) Economic oriented appraisal (b) Financial appraisal (c) Market oriented appraisal Technological feasibility Managerial competency 	15
IV	 Small and Medium Enterprises: Meaning and definition (evolution) Role and importance Policies governing SMEs Organisational structure Steps in setting up a small unit SME funding. Requirements of capital (fixed and working), Factors determining capital requirements, Importance of fixed and working capital, 	15

- Working capital management, Sources of finance for SME's, Taxation
- SIDBI and SISI- Their role in the development of SMEs
- Marketing mechanism in SMEs.
- Export potential of SMEs
- Problems of SMEs and prospects
- Turnaround strategies for SMEs

Reference Books

- 1) Dr. Vasant Desai, "Small scale industries and entrepreneurship", Himalayan Publishing House
- 2) Dr. Vasant Desai, "Management of small scale industries", Himalayan Publishing House
- 3) J.C. Saboo, Megha Biyani, "Management of small scale industries", Himalayan Publishing House 4) Dr. Vasant Desai, "Dynamics of entrepreneurial development and Management", Himalayan
- 5) Moharanas and Dash C.R., "Entrepreneurship development", RBSA Publishing, Jaipure
- 6) Collins and Lazier W, "Beyond entrepreneurship", Prentice Hall, New Jersey, 1992
- 7) Hisrich Peters Shephard, "Entrepreneurship", Tata McGraw Hill
- 8) S. K. Mohanty, "Fundamentals of entrepreneurship", Prentice Hall of India
- 9) David Oates, "A Guide to Entrepreneurship", Jaico Publishing House, Mumbai, Edn 2009.

6.2. Operations Research

Unit	Title	No. of Lectures
1	Introduction to OR and Linear Programming Operations Research – Introduction, Models, Areas of Application. Linear Programming (L.P): Mathematical Formulation of L.P. problem. Graphical Method. Simplex Method - Concept of slack, surplus & artificial variables. Manual solutions of L.P.P. upto 3 iterations. Minimization & Maximization Problems.	15
	Special Cases – (i) Alternative optima (ii) Unbounded solutions & (iii) Infeasible solutions to be shown graphically & also by simplex method.	
II	Transportation & Assignment Models Definition of the transportation model. Balanced / Unbalanced, Minimisation / Maximisation. Determination of the initial basic feasible solution using (i) North-West Corner Rule (ii) Least cost method & (iii) Vogel's approximation method for balanced & unbalanced transportation problems. Optimality Test & obtaining of optimal solution. (Considering per unit transportation cost) Assignment Problem – Hungarian method.	15
	Statement of Transportation & Assignment Problems as L.P. Problems.	15
111	Network Analysis Construction of Network - Rules & precautions. C.P.M. & P.E.R.T. Networks. Obtaining of Critical Path. Time estimates for activities. Probability of completion of project. Determination of floats (total, free, independent & interfering) Crashing of Simple networks.	*
IV	 Decision Theory And Decision Tree Decision Environments – risk & uncertainty. Payoff table, Regret table. Decision making under uncertainty Maximin & maximax criteria Minimax Regret criterion Laplace criterion Hurwicz criterion Expected Monetary Value criterion. Expected Value of Perfect Information (E.V.P.I) Expected Opportunity Loss (E.O.L). Decision Tree (Simple examples) 	15

Reference books

1) Taha H.A, "Operations Research - An introduction 6th Edition, Prentice - Hall of India

7). Kapoor V.K., "Operations Research Techniques for Management 7th Edition", Sultan Chand &

Sons
Kantiswarup, "Operations Research 9th Edition", Gupta P.K. & Sultan Chand & Sons Manmohan

starma S.D., "Operations Research" 8th Edition", "V. & Sultan Chand & Sons Manmohan Kantiswarder, "Operations Research" & Edition", Gupta P.K. & Sultan Chand & Sons Sharma S.D., "Operations Research" & Edition", Kedarnath, Ramnath & Company

Sharmon R, "Operations Research 2nd Edition", Kedarnath, Ramnath Bronson R, "Quantitative Techniques in Manager, Shaum's Outline Series

Frontier N.D., "Quantitative Techniques in Management 3rd Edition", Tata McGraw Hill co. Shreenath L.S., PERT & CPM, "Principles & Applications 3rd Edition", Tata McGraw Hill co.

Wagener H.M., "Principles of Operations Research. 2nd Edition", Prentice - Hall of India

Sasieni M. "Operations Research - Methods & Problems 1st Edition", Yaspan A & John Wiley & Sons Friedman L

Natrajan, Balasubramani, Tamilarasi, "Operations Research", Pearson Education – ISBN 978-81-

G. Hadley, "Linear Programming", Narosa Book Distributors Private Ltd

11) L.C. Jhamb, "Quantitative Techniques (For Managerial Decisions VOL I)", Everest Publishing House, Pune.

13) Paul Loomba N "Linear Programming", Tata Mcgraw Hill Publishing Co Ltd

13) Pala Micgraw Hill Publishing Co Ltd Aditham B. Rao "Operations Research", Jaico Publishing House, Mumbai, Edn 2008.

6.3. International Fin

	0.3. International Finance	No. of
Units		Lectures
Ī	 Fundamentals of International Finance Meaning and Scope of International Finance Balance of payments as determinant of demand for and supply of currency Exchange rate, Determinants of/factors affecting exchange rates Current account deficit v/s Balance of trade and their implications on exchange rate Foreign Exchange Arithmetic I Exchange rate quotations, Direct and Indirect rates, cross currency rates, vehicle currency. % spread, calculation of cross rates Classification of rates in terms of settlement (cash, tom, spot and forward), Arbitrage, Speculation and Trading (Spot rate arbitrage calculation) 	15
11	 Foreign Exchange Arithmetic II Relationship between exchange rates, interest rates, and commodity prices (through international parity conditions namely Purchasing Power Parity, and Fisher Parity) Use of Covered Interest Parity theory in arbitrage, borrowing and investment decisions. Calculation of forward rates through use of forward schedules, through use of formula, annualized forward margin, calculation of swap points (calculations for cash / tom rates to be excluded) Exchange Rate Regimes Gold Standard – Features. Bretton Woods System – Background and Features, reasons for its failure, Smithsonian agreement, SDRs. Flexible exchange rate system – Features, Managed float, Central Bank intervention. Merits and Demerits of Fixed and Flexible Exchange rate systems 	15
III	 International Foreign Exchange Markets Characteristics Dealing room operations Euro Currency Market Origin and reasons for the growth of Euro currency (off shore) markets, their characteristics and components. A brief understanding of the Euro-currency deposit, loans, bonds and notes market. Concept of off shore banking as a form of globalization of the Euro currency concept, its introduction in India, tax havens International Equity Markets 	15
	 Concept of Depository Receipt, Global Depository Receipt- characteristics, mechanism of issue, participants involved American Depository Receipt - types and characteristics Foreign Currency Convertible Bonds and Foreign Currency Exchangeable Bonds 	

 Foreign Direct Investment and Foreign Portfolio Investment Participatory notes
Foreign Exchange Management in India
Retail and Wholesale components of the Indian foreign exchange market Capital account Convertibility
Reserve Management
 Role of FEDAI in the Indian foreign exchange market.
Risk Management And Derivatives:
Risk versus exposure
 Transaction, Translation and Economic risks faced by Corporate entities Transaction, Position, Pre-settlement, Settlement risks faced by commercial banks
- Internal and external hadging
 Foreign currency derivatives as instruments of risk management i.e. Forward contracts, Swaps, Futures and Options.
Overview of Non-deliverable forward Market (NDF market)
International Institutions
 Contribution of Bank for International Settlements in risk management system

Reference Books:

- I. Adrian Buckley 'Essential International Money" (Pearson Education)
- 2. Adrian Buckley "International Finance" (Pearson Education)

· European Central Bank

- 3. Alan Shapiro "Foundations of Multinational Finance" (Wiley)
- 4. Alan Shapiro "Multinational Financial Management" (Wiley)
- 5. B.K.Chaudhuri, O.P.Agarwal "A Text book of Foreign Trade and Foreign Exchange" (Himalaya Publishing House)
- 6. C. Jeevanandam "A brief course in Foreign Exchange Arithmetic" (Sultan Chand & Sons)
- 7. C. Jeevanandam— "Foreign Exchange and Risk Management" (Sultan Chand & Sons)
- 8. C. Jeevanandam "Foreign Exchange Practice, concepts and Control" (Sultan Chand & Sons)
- 9. G. Shailaja "International Finance" (Universities Press, Hyderabad)
- 10. Geert Bekaert & Robert Hodrick "International Financial Management" (Pearson Education)
- 11. John C. Hull "Options, futures and other derivatives" (Prentice Hall, India)
- 12. Lucio Sarno & Mark Taylor "The Economics of Exchange Rates" (Cambridge University Press)
- 13. Madhu Vij "International Financial Management" (Excel Books, New Delhi)
- 14. Maurice D. Levi "International Finance" (Routledge, London)
- 15. Michael Moffet, Arthur Stonehill & David Eiteman "Fundamentals of Multinational Finance"
- 16. P.G.Apte "International Financial Management" (Tata McGraw Hill, New Delhi)
- 17. Peter Rosenstreich "Forex Revolution: An Insider's Guide to the Real World of Foreign Exchange 18. Prakash G. Apte – "International Finance – A Business perspective" (Tata McGraw Hill, New Delhi)
- 19. Rajwade A.V "Foreign Exchange, International Finance, Risk Management" (Academy of Business
- 20. Rupnarayan Bose "Fundamentals of International Banking" (Macmillan India Ltd., New Delhi)
- 21. Steve Anthony "Foreign Exchange in Practice" (Palgrave McMillan) 22. Thomas J. O'Brien - "International Financial Economics: Corporate Decisons in Global Markets"
- (Oxford University Press) 23. V.A.Avadhani - "International Finance" (Himalaya Publishing House)

Units	Title	No. of Lectures
Ī	Indian Ethos	15
	Multiplicity and variety - yet has commonness	
	Focus on the ultimate Principle or Intelligence to whom (or which) man seeks recourse.	
II	Personality Personality development through yoga – the three paths/marga – bhakti, karma and Jnana The three gunas - sattva, rajas, tamas.	15
	 Individual – a being with infinite capabilities and potentials – is a result of your own actions Koshas: the concept of man 	
	 Meditation – the technique for development of self Leadership: qualities of leaders with special reference to Indian thoughts. Motivation – Indian approach vis-à-vis American and Japanese approaches. 	
III	Society and Social Groups:	15
	 Society – combination of individuals of diversity – values that reflect on social practices and customs – impact on individual and collective behaviors – uses coercion to enforce compliance – societal values. Significance of festivals – harmony with nature. Indian concept of learning – gurukul system of learning. 	
Y7	Title	No. of Lectures
Units		15
ΙV	Spirituality:	
- -	 The core teachings of all founders of religions. Spirituality vis-à-vis religion Concept of Maya (Illusion) – Advaita Vedanta 	
	 Meaning, scope and implications at work Concept of Dharma: varna ashram dharma, svadharma Concept of karma – meaning and importance to managers, corporate 	
	karma. Concept of Vasudhaiva Kutumbakam	

Reference Books

S. F. Chakraborthy, "Management by Values", Oxford Press
Rao M. & Rao S., "Management Theory", Kanishka Publishers Distributor
P. K. Ghosh, (Edt) "Indian Ethos in Management" IPR Cell, TePP. Outreach Centre
S. Balachandran and others, "Ethics, Indian Ethos and Management", Shroff Publishers and
pistributors Pvt. Ltd. Distributors Pvt. Ltd.

6.5 International Marketing

Unit	Title	No. of Lectures
T	Introduction Definition of international marketing-important features of international marketing-need for & advantages of international marketing-difference between international & domestic marketing, Basis of International trade.	15
	International Business Environment External factors: Social/ Demographic/ Economic/ Commercial/ Political & legal- Trade Barriers, meaning, Objectives, effect of barriers on international trade, Types of barriers: Tariff & non Tariff barriers- Trading Blocs & Growing intra regional trade- WTO & trade liberalization-latest developments at WTO including Doha Round- Role of MNCs in International trade, FDI	
11	Product Packaging and Distribution Packaging as a part of product planning- Functions of packaging- Factors for package design in international markets- Criteria for export packing (transport packing) - role of Indian Institute of packaging- Export marking on outer packing- Purpose of export marking, selection of overseas distribution channels, factors influencing selection of distribution channels, types of foreign intermediaries.	15
III	Pricing Policy in International Markets Factors determining price- Export costing methods- Elements of cost- Factors influencing pricing policy- Information required for export pricing- Export pricing strategies- Break even pricing- Impact of contract conditions on export price offers- INCOTERMS- Export assistances, incentives, Govt. of India's initiatives- Impact of export incentives on export pricing.	15
	Overseas Market Selection Methods of market entry, Identifying foreign markets, selecting potential markets- Constraints in entering in some global territories- Market selection process- Objectives entering into international markets- Setting parameters, preliminary screening of the probable markets- sources of information- Short listing of markets, evaluation & selection of potential markets- Market segmentation based on overall market profile, Basis for segmentation, Factors for segment selection, essential characteristics of market segments- Preference available to Indian exporters.	15

References

-) Justin Paul, "International Business", Tata McGraw-Hill Publishing Company Limited, New Delhi.
- Francis Cherunilam, "International Marketing", Himalaya Publishing House, Mumbai.
- Varshney RI, Bhattacharya B "International Marketing Management- An Indian Perspective", Sultan Chand & Sons, New Delhi.
- P. K. Vasudeva, "International Marketing", Excel Books, New Delhi.

Unit	Topics	No. of Lectures
	Introduction:	15
1	Meaning & Definition on retailing	1.1
	[4일 전기 기계	
	Retailer's role in a distributional channel-	
	• functions performed by retailers- prospects of retailing in India-	
	Retailers characteristics	
	• price-cost trade off,	
	types of merchandise, variety & assortment, customer services,	
	• cost of offering breadth & depth of merchandise and services	124
	Types of retailers	
	C 1 metailors gamaral manual 11	
	atora retail formata comica 'l'	
	turne of ownership	
	• types of ownership	
	Multi Channel Retailing	
	 meaning, the evolution toward multi channel retailing- 	
	Franchising	
	 types, advantages, challenges, franchising in India. 	
	" og etyptogy	15
[[Retailing strategy Meaning	
	D !! Market Strategy	
	the state of the s	
	in the second la competitive advantage, customer loyally, ideation,	
	human resource management, distribution and information systems,	
	unique merchandise, vendor relations	
	Multiple sources of advantages	
	strategic retail planning process	
	Role of Information Technology in retailing	1.5
111	. It Management	15
Ш	manning organizing the buying process by eategories	
	1 Lighting for the merchandisc plan	
	setting objectives for the increment sales forecasting, the assortment planning process	
	5	
	Buying merchandise	
	l i i i i i i i i i i i i i i i i i i i	
	 branding options available to remain a private labeling, international sourcing decisions 	
	pricing strategy	
	Price Adjustments 30	

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	meaning of terms like markdowns, coupons, rebases, price bundling, Store Management Store Management	
IV	Store Management responsibilities of store managers store planning, location planning store design & the retail image mix, the space mix effective retail space management, store layout, floor space management and visual merchandising and displays	15

Reference Books:

- 1. Michael Levy & Barton A Weitz, "Retailing Manageme it", Tata Mc Graw Hill
- 2. Gibson C Vedamani, "Retailing Management", Jaico Publishing House, Mumbai.
- 3. Jim, "Retail Strategies- understanding why we shop", J ico Publishing House, Mumbai.
- 4. Dunne Lusch, "Retail Management", south western Cengage Learning 5. K.S. Menon, "Store Management", Macmillan India Ltc.,
- 6. Keith Lincoln & Lars Thomassen, "How to succeed at Retail"
- 7. Keith Lincoln, Lars Thomessen & Anthony Aconis, "I stailization- Brand survival in the age of retailer Power", Kogan Page Ltd.;
- 8. Swapna Pradhan, "Retailing Management Text and C ises", 3rd Edn, Tata Mc Graw Hill.
- 9. Bajaj, Tulli & Shrivastava, "Retail Management", Oxford University Press
- 10. Kishore Biyani, "It happens in India", & "The Wall Ma t Story"
- 11. Store Manager, Organiser / Planner- DMS retail
- 12. Dr. RamKishen Y. "International Retail Marketing Strategies", Jaico Publishing House, Mumbai.

6.6. (E- ii) Investment Analysis and Portfolio Management:

Uni	Topics	No. of Lectures
I	 Meaning of Investment – Investment alternatives, Investment Avenues Meaning of Portfolio – What is Portfolio Management – Objectives, Principles of Portfolio construction. Investment Alternatives Non Marketable Financial Assets – Bonds or fixed Income securities – Equity shares – Mutual Funds – Schemes of mutual funds (only concept of equity scheme, Hybrid Scheme, Debt Scheme) Calculation of "Net Assets Value" (only Basic problem) Evaluation of portfolio performances 	15
	Securities Market Primary Equity Market, IPO, Book Building Process, Redherring Prospectus. Secondary Market - Stock Markets, Trading & Settlement -Debt Market Role of SEBI	
II	Time Value of Money Present Value Future Value Present Value of Annuity Future Value of annuity (compounding & discounting factors concepts and simple problems based on it)	15
Ш	 (i) Risk & Return Meaning and Types of Returns Holding Period return— Expected return—Annualized return—measurement of return Risk – Types of Risk - Measurement of Risk (ii) Fundamental and technical analysis 	15
IV	 Equity & Debenture Valuation Equity: Balance Sheet Valuation – Dividend Discount Model – zero growth – constant growth – multiple growth model – price earnings ratio model Debentures: Debt Instruments – Bond valuation & Pricing – Yield to maturity (YTM), Interest Rate Risk – Determinants of Interest Rate Risk. 	15

Reference Books

- 1. Prasanna Chandra, "Security Analysis and Portfolio Management", Tata McGraw Hill
- 2. Prasanna Chandra, "Financial Management", Tata McGraw Hill
- 3. Ravi Kishor, "Security Analysis and Portfolio Management", Taxman Publishers
- 4. Khan & Jain, "Financial Management", Tata McGraw Hill
- 5. Hirt and Block, "Fundamentals of Investment Management", Tata Mc Graw Hill, Edn 2009.

Robert A. Strong, "Portfolio Management Handbook", Jaico Publishing House, Mumbai. Edn 2008. 7. Zvi Bodie, Alex Kane, Alan J Marcus, Pitabas Mohanty, "Investments", Tata Mc Graw Hill

6.6 (E - iii) Econometrics

Unit	Topics	No. of Lectures
Ī	 Introduction to Econometrics methods and models – Definition and scope-Nature of Econometric Approach – Methodology of Econometric research – Specification of the models – Estimation of the Parameters of the Model – Evaluation of the Estimates – Evaluation of the Forecasting Ability of the Model – Desirable properties of an Econometric Model. Types of Models: Single Equation models with one and two explanatory variables. Properties of OLS estimators. Co-efficient of determination of goodness of fit – Tests of significance of Alpha & Beta – Analysis of Variance and regression analysis 	15
11	 Problems associated with the models- autocorrelation, Multicollinearity and heteroscedasticity. Simultaneous equations models - Types of models, identification, method to solve them ILS and 2SLS. Simple Correlation and regression (In the form of revision) - Partial correlation - Estimation of Partial Regression Co-efficient and Co-efficient of Partial correlation. 	15
III	 Input-Output Analysis The Inter-industry Accounting System – The Input Output table – Balance equations – Input Output co-efficient – The Hawkins Simon conditions – Prices in Leontief Input Output system. Assumptions of Input Output analysis – Validity of Input Output assumptions. Closed Model – Comparison with Leontief's o pen static system 	15
IV	Game Theory Introduction – Basic concepts in Game Theory - Solutions to Two – Person Zero – sum Game – Games with saddle point (Pure Strategies) – Games without saddle point (Mixed Strategies) – Graphical Solution (2x2game, 2xm, mx2 game)	15

Reference books

)

- 1. William Greene, "Econometric Analysis", Pearson Education (ISBN 978-81-7758-684-8).
- 2. Damodar N. Gujarati Basic Econometrics Mc Graw Hill Book Co.
- 3. Jack Johnston & John Dinardo, "Econometric Methods" (Fourth Edition), Mc Graw Hill International Edition.
- 4. Carl. F. Christ, "Econometric Models & Methods", Wiley Eastern Pvt Ltd.
- 5. Meghnad Desai, "Applied Econometrics", TMH Edition.
- 6. Hamdy A. Taha, "Operations Research (An Introduction)", Prentice Hall, India.
- 7. G.S. Maddala, "Introduction to Econometrics", Wiley
- 8. Charles. R. Frank (JR), "Statistics & Econometrics", Holt, Rinehart & Winston.

9. Lawrence R. Klein, "A textbook of Econometrics", PHI

10. David S. Huang, "Regression & Econometric Methods", Wiley Series I Probability and

Mathematical Statistics.

ASSESSMENT PATTERN

B) Internal Assessment	40 Marks
The allocation of 40 marks shall be as follows:	
 Two best of three periodical class tests held in the semester - A better of the two assignments with class presentations to be assessed 	20 marks
by the teacher concerned.	10 marks
6) Group discussions on current issues relating to the subject.	10 marks
C) Semester End Examination	60 marks
 Duration - This examination shall be of 2 Hrs duration. Question paper pattern - 	
Section I (Compulsory -30 marks)	
3) Concept Testing - based on entire syllabus	15 marks
4) Case study/problem/ Application	15 marks
y construction	13 marks
Section II (Any 3 Qs out of 4 Qs) 4 questions carrying 10marks each should cover all the 4 units	30 marks

*Marking and Grading Scheme:

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The ordinances for examinations are same as the existing ordinances.