

Q1 A. Match any 8 (8 marks)

1. e. Leadership
2. d. Partnership
3. f. Elayton
4. g. Fredrick Herzberg.
5. a. Stressed
6. b. Lay-off survivors sickness
7. e. Disagreement over the goals.
8. j. Planned change.
9. h. No clear outcome
10. i. Win-win

Q2 B True or False. any 7 (7 marks)

1. True
2. True
3. True
4. False
5. False
6. True
7. True
8. False
9. True
10. False

Q2 - to Q.5. For 8 marks - 8 points
7 marks - 7 points

Relevant answers can be awarded marks at the discretion of the examiner