

House Keeping III of P. Code - 57959
B.Sc (H.S) (Choice Based) Sem - III
Second Half - Oct 2018

**For answer key: Plz refer to the Text Book HOTEL HOUSEKEEPING OPERATIONS & MANAGEMENT (Second Edition) by Raghubalan .

Q1A) Strike the odd man out (5Mks)

1. Needle, scissors, thimble, ~~knife~~ & thread.
2. Equipment's used for flower arrangement include wire, bucket, paint & ~~thermocel~~.
3. Bed linen consists of: blanket, pillow, ~~rugs~~, bed sheets & mattress protector.
4. Organic solvents: turpentine, carbon tetrachloride, acetone & ~~chloroform~~.
5. Flower arrangements styles include ~~espacabana~~, moribana, ikebana & ukibana.

Q1B) Define the following: (5Mks)

1. Ikebana - Pg 672
2. Anthropometry - Pg 525
3. Thimble - Pg 478
4. OPL- Pg 461
5. Torn sheet size - Pg 462

Q1C) Fill in the blanks: (5Mks)

1. Napkins used for table linen are made of 100% cotton .(silk/ cotton/ nylon)
2. Another name for floral foam is oasis .(osmosis/ oasis/owasis)
3. Tailors chalk is used for marking fabrics .(felt/ paper/fabrics)
4. A monochromatic colour scheme makes use of one colour.(two/ four/one)
5. Nail polish stains can be removed by using acetone .(methylated spirit, acetone, sulphuric acid).

Q2) Answer any 3 questions (5 Mks)

1. Draw the sample layout of a linen room of a small hotel. Pg - 408 Fig 17.1
2. Discuss what are the factors to be kept in mind while planning a linen & uniform room. Pg - 405-407
3. Write a short note on Par Stock. Pg- 410
4. Sate any ten activities that are carried out on a daily basis in the linen & uniform room. Pg - 405
5. Write a short note on blankets. Pg - 417-418
6. What are the general selection criteria for fabrics. Pg - 415-416

Q3) Answer any three question (5Mks)

1. Mention the points one must consider while planning an OPL. Pg - 423-425
2. Name and describe any five equipment's used in the sewing room. Pg - 473
3. What are the advantages of providing staff with uniforms. Pg - 469
4. Write a short note on organic solvents. Pg -437
5. How are stains identified. Pg - 443
6. What are the advantages & disadvantages of dry cleaning. Pg - 449

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Q4) Answer any three questions (5Mks)

1. Write a short note on ikebana. Pg – 667-668
2. Draw a diagram that explains 8 good design features in a flower arrangements. Pg - 665
3. Explain what are the modified ways of lifting loads with examples. Pg - 523
4. Describe what are bases with reference to flower arrangements. Pg - 652
5. Write a short note on the significance of ergonomics in house keeping. Pg - 515
6. Mention the task performed by a GRA in the bathroom. Pg - 515

Q5) Answer any three questions (5Mks)

1. Draw a flow chart depicting handling of guest laundry. Pg – 453 Fig 17.9
2. Elaborate and explain the terms pillows and a mattress protector. Pg – 418-419
3. Write a short note on pressing equipment's used in the laundry. Pg – 428-429
4. Explain what are mechanics, describe any five with diagrams. Pg – 646-647 Fig 27.2