University of Mumbai
Thane Sub-Campus

Five Years Integrated BMS-MBA Programme
Six Semesters
Course Structure

Under Credit Based Semester and Grading System

To be implemented from Academic Year- 2016-2017
Progressively

Board of Studies-in-Business Management, University of Mumbai
## Five Years Integrated BMS-MBA Programme

Under Credit Based Semester and Grading System

**Course Structure**

(To be implemented from Academic Year- 2016-2017)

<table>
<thead>
<tr>
<th>No. of Courses</th>
<th>Semester I</th>
<th>Credits</th>
<th>No. of Courses</th>
<th>Semester II</th>
<th>Credits</th>
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<tr>
<td>1</td>
<td>Core Courses (EC)</td>
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<tr>
<td>1</td>
<td>Business Organization</td>
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<td>Macro Economic Foundations</td>
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<td>2</td>
<td>Business Mathematics</td>
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<td>6</td>
<td>Business Communication</td>
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<td>Principles of Management</td>
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<td>7</td>
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<td>02</td>
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<td>Foundation Course-II (Presentation Skills)</td>
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# SYBMS

*(To be implemented from Academic Year- 2017-2018)*

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<thead>
<tr>
<th>No. of Courses</th>
<th>Semester III</th>
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<th>No. of Courses</th>
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<td>2</td>
<td>Advanced Information Technology</td>
<td>03</td>
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<td>Indian Business Legends</td>
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<td>3</td>
<td>Disaster Management</td>
<td>03</td>
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<td>Computer Networks &amp; Web Development</td>
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<td>4</td>
<td>Corporate Accounting</td>
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<td>Fundamentals of International Business</td>
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<td>5</td>
<td>Business Environment</td>
<td>03</td>
<td>5</td>
<td>Company Law</td>
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<td>6</td>
<td>Cost &amp; Management Accounting</td>
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<td>Research Methodology</td>
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<td>7</td>
<td>Business Etiquettes</td>
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<td>Developing Managerial Skills</td>
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**Total Credits**  20  
**Total Credits**  20
TYBMS
(To be implemented from Academic Year- 2018-2019)

<table>
<thead>
<tr>
<th>No. of Courses</th>
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<td>Elective Courses (EC)</td>
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<td>Advance Management Concepts</td>
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<tr>
<td>2</td>
<td>Managerial Economics</td>
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<td>Banking &amp; Operational Management</td>
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<td>3</td>
<td>Organisational Behaviour</td>
<td>03</td>
<td>3</td>
<td>Marketing Management</td>
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<td>4</td>
<td>Business Process Outsourcing</td>
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<td>Human Resource Management</td>
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<td>5</td>
<td>Emotional Intelligence</td>
<td>02</td>
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<td>Business Ethics Workshop</td>
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<tr>
<td>6</td>
<td>System Analysis &amp; Design</td>
<td>02</td>
<td>6</td>
<td>Entrepreneurship &amp; Management of Small &amp; Medium Enterprises</td>
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<tr>
<td>3</td>
<td>✓ Project Work</td>
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<td>✓ Project Work</td>
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<td>6</td>
<td>Project Work I (Operations Management)</td>
<td>04</td>
<td>6</td>
<td>Project Work II (Event Management)</td>
<td>04</td>
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</table>

Total Credits 20  
Total Credits 20

✓ Note: Project work is considered as a special course involving application of knowledge in solving/analyzing/exploring a real life situation/difficult problem. Project work would be of 04 credits. A project work may be undertaken in any area of Elective Courses/ study area selected
## Five Years Integrated BMS-MBA Programme

Under Credit Based Semester and Grading System

*(To be implemented from Academic Year 2016-2017)*

### Semester I

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| 2               | Ability Enhancement Courses (AEC) |  |
| 2A              | Ability Enhancement Compulsory Course (AECC) |  |
| 6               | Business Communication           | 03   |

| 2B              | Skill Enhancement Courses (SEC) |  |
| 7               | Foundation Course-I (Environment Management) | 02  |

| Total Credits  | 20      |


R........: Admission to the First Year (First and Second Semesters) of B.M.S.- M.B.A. Degree Programme shall be granted on the basis of Common Entrance Test as shall be conducted by the competent authority, provided the student has passed/completed H.S.C. examination in any Faculty of a recognised Board or equivalent qualification with minimum 45% of marks at the qualifying examination. However the above percentage of Marks shall be relaxed by 5% for the students belonging to the reserved categories as per existing rules.

R........: The student migrating from the other Indian Universities to the University of Mumbai seeking admission for 3rd and 4th, 5th and 6th, 7th and 8th or 9th and 10th Semesters of B.M.S.- M.B.A. Programme, on comparing the syllabi in the subjects of his/her previous University and of this programme, and may be required by way of condition to pass in the examinations of this University in such subjects of the lower semesters of B.M.S-M.B.A. which he/she had not passed in the lower classes in the previous University; and also that he/she may be exempted from appearing at the examinations in such subjects of the higher semesters of this programme which he/she had already passed in his previous University.

R ....: The B.M.S.-M.B.A. programme leading to B.M.S.-M.B.A. Degree in Management shall be Ten Semesters Full-time Course.

R ....: Student may be admitted to both the semesters of this programme in every academic year at the beginning of the Academic Year.

R ....: The total intake per batch per College shall be as per the rules prescribed from time to time by the University.

R ....: No student will be admitted to the Semester Examination unless he/she has completed requisite attendance in the given semester as per the University Rules and Regulations.
The B.M.S.-M.B.A. Degree in either of the Courses in Management will not be conferred upon a student unless the student has passed in or cleared all the papers prescribed for each Semester Examination in accordance with the provisions relating to each Semester examination or has been exempted from appearing at the examinations in some of the papers/subjects of this University in accordance with the provisions of Regulation mentioned hereinabove.

Performance of the students shall be evaluated by the Examinations as per the examination pattern as shall be regulated by the rules framed by the University from time to time; and also by his/her performance in the Practicals/Papers as per the guidelines issued by the University from time to time.

The examinations in all the courses/subjects shall be conducted in the following manner:
   a) Theory Examination of the External Component of 75 Marks in every subject/course shall be conducted by the University, and
   b) Continuous Assessment/Evaluation of the Internal Component of 25 Marks as per the scheme and rules as shall be decided by the University from time to time in every subject/course shall be conducted by the Institution where the student is admitted.

A student shall be declared “Passed” in the subject/course if he/she has secured minimum 40 marks out the total of 100 marks assigned to the every subject/course. The minimum marks requirement for internal component is 10 marks and external component is 30 marks.

A student shall be declared “Passed” in the Semester Examination if he/she has passed in all the subjects of that Semester as per the provisions mentioned in the preceding rules.

If a student fails to “Pass” in all the subjects/courses of both the semesters of a particular Academic Year, he/she will be allowed to keep term of the next consecutive two semesters (i.e. next academic year) if he/she has passed in any of the 8 subjects/courses together of both the semesters of the respective academic year.
R .....: In case a student fails in any of the subject/course, he/she shall be exempted at his/her choice from appearing at the subsequent examinations in any of the subject/course, in which he/she has secured 40% of the total marks in that subject/course at the examination held; so also when the student fails in any of the subject/course he/she shall be exempted from appearing at the Internal or External Component as the case may be of such subject/course if he/she has secured 40% or more marks of such component of the subject in which he/she has to secure such marks so as the total of the marks of the internal and External Components of that subjects reach to 40% of the marks of that subject/course.

R .....: For admission to the Semesters 5th and 6th the student must have passed in all the subjects/courses of Semesters 1 and 2 and also 8 subjects/courses of Semesters 3 and 4 taken together.
For admission to the Semesters 7th and 8th the student must have passed in all the subjects/courses of Semesters 1 to 4 and also 8 subjects/courses of Semesters 5 and 6 taken together.
For admission to the Semesters 9th and 10th the student must have passed in all the subjects/courses of Semester 1 to 6 and also 8 subjects/courses of Semesters 7 and 8 taken together.

R .....: The results of the student appearing at the 4th, 6th, 8th or 10th Semester of 5 years B.M.S. - M.B.A. Course shall not be declared unless and until the student has been declared Passed in all the papers upto 2nd, 4th, 6th or 8th Semester respectively.

R .....: The syllabi of the various subjects/courses shall be as per the Annexure annexed to these rules.

***************
Five Years Integrated BMS-MBA Programme

Semester I

with Effect from the Academic Year 2016-2017

Core Courses (CC)

1. Business Organization

Unit I
Meaning, scope and evolution of commerce & industry - Industrial Revolution- its effects

Unit II
Setting up a New Enterprise-Decisions in setting up an Enterprise – opportunity and idea generation, Role of creativity and innovation, Feasibility study and Business Plan, Business size and location decisions, various factors to be considered for starting a new unit, Relevant Government Policies - SEZ (Special Economic Zone) policy etc.

Unit III
Mergers & acquisitions - mergers in India; Networking, Franchising, BPOs & KPOs, E-commerce, On-line trading, patents, trademarks & copyright-Domestic & Foreign Trade, Organization of wholesale & retail trade - recent trends in wholesale & retailing; Malls and Super Markets – their effect on economy - Organization of finance, transport, insurance Communication & other utilities (services) to trade, import export trade procedure & their organization-Business and Society: Changing Concepts and Objectives of Business, Professionalization, Business ethics, Business and culture, Technological Development and Social Change, Social Responsibility of Business, Social Audit

Suggested Readings:
1. Modern Business Organization by S. A. Sherlekar
2. Industrial Organization Management: Sherlekar, Patil, Paranjpe, Chitale
4. Organizing and Financing of Small Scale Industry By Dr. V. Desai
5. Business Organization and Management By Dr. C. B. Gupta, Publisher Sultan Chand & Co. Delhi
Five Years Integrated BMS-MBA Programme

Semester I

with Effect from the Academic Year 2016-2017

Core Courses (CC)

2. Business Mathematics

Unit I
Theory of Sets- Meaning, Presentation and Equality of Sets; Union, Intersection, Complement and difference of Sets; Venn Diagrams-Arithmetic and Geometric progressions- nth term and sum of series; Sum, Sum of squares and Sum of cubes of natural numbers

Unit II
Functions- Constant, Linear, Quadratic, Polynomial; Indices and Logarithms- Concept- Matrices- Types, addition and multiplication, Meaning of transpose and inverse of a matrix; Results of determinants-Permutations and combinations- Factorial Notation, Principle of Counting; Permutation as Arrangement, Combination as Selection; Basic Applications

Unit III
Interest- Simple Interest and Compound Interest (Annual, Semi-annual, Monthly and Continuous Compounding); Annuity- Concept and Applications; Present Value and Future Value; Applications in Loan Repayment, Interest and Instalments- Differentiation and Integration of standard algebraic functions; Rules of Derivatives: Addition, Multiplication and Quotient

Suggested Readings:
1. Business Mathematics (Sultan Chand): Sancheti, Malhotra, Kapoor
2. Business Mathematics (Vikas Publishing): Zameerudin, Qazi, Khanna, Bhambri
Five Years Integrated BMS-MBA Programme

Semester I

with Effect from the Academic Year 2016-2017

Core Courses (CC)

3. Computer Fundamentals and Applications

Unit I
The computer-computer hardware-the CPU-types of memory-I/O devices-storage-Binary System- Computer Software-different types of software

Unit II
Operating system-applications-systems development- The Internet-terminology and concepts-Internet security-web browsers-adjusting basic settings-cookies and cache-

Unit III
Software Packages -Microsoft Word – Mail merge -Microsoft Excel – Formulas, Graphs, Basis statistical formulae-Microsoft Power Point – Creating effective presentations

Suggested Readings:
1. Gill, Nasib: Computer Fundamentals and Internet
2. Rajaraman: Computer Fundamentals (PHI)
3. Saxena: Computer Applications in Management, Vikas Publication
Five Years Integrated BMS-MBA Programme

Semester I

with Effect from the Academic Year 2016-2017

Core Courses (CC)

4. Micro Economic Foundations

Unit I
Introduction-Nature and significance of the study, basic economic problem, concept of Microeconomics and macroeconomics, principles of economics -Demand and Supply Analysis - Concept of demand and determinants of demand, Law of Demand and exception to the law of demand, market demand schedule, law of supply, Concept of Elasticity: Price, Income and Cross Elasticity, Utility: Total and Marginal utility, law of diminishing marginal utility

Unit II
Theory of Production - Production Function, Cost Curves, Total, Average and Marginal Cost, Concept of consumer and producer surplus, Cost and Revenue Analysis - Cost Concepts: Fixed and Variable Costs, opportunity cost, Revenue Concepts: Total Revenue, Average Revenue and Marginal Revenue, Break-Even Analysis

Unit III
Market Structure - Characteristics and equilibrium analysis of different markets- Perfect Competition, Monopoly, Monopolistic Competition and Oligopoly.

Suggested Readings:

4. P.N Chopra, Principles of economics
Five Years Integrated BMS-MBA Programme

Semester I

with Effect from the Academic Year 2016-2017

Core Courses (CC)

5. Financial Accounting

Unit I

Unit II
Trial balance, Rectification of errors, Bank Reconciliation Statement, Preparation of Final Accounts with Adjustments

Unit III
Depreciation Accounting; Concepts and Methods (Straight Line Method and Written Down method only); Receipt and Payments accounts; Income and expenditure Accounts

Suggested Readings:
1. Minaxi Rachchh: Financial Accounting
2. Stayaprasad, Murthy: Financial Accounting
Five Years Integrated BMS-MBA Programme
Semester I
with Effect from the Academic Year 2016-2017

2A. Ability Enhancement Courses (AEC)

6. Business Communication

Unit I

Unit II

Unit III
Application of Communication Skills-Group Decision-Making - Conflict and Negotiations - Presentation and Interviews - Speeches -Customer Care/Customer Relations - Public Relations (Concept, Principles, Do’s and Don’ts etc. to be studied for each type)

Topics Prescribed for workshop/lab
Group Discussion Mock Interview Interview
Public Speech Conflict Situation Decision-making in a group
Written Communication

Suggested Readings:
2) Media and Communication Management - C. S. Rayudu - Himalaya Publishing
3) Essentials of Business Communication-Rajendra Pal and J.S.Korhalli- Sultan Chand & Sons
Five Years Integrated BMS-MBA Programme

Semester I

with Effect from the Academic Year 2016-2017

2B. Skill Enhancement Courses (SEC)

7. Foundation Course-I

(Environment Management)

Unit I
Introduction - Environment: meaning and composition of environment, Role of environment management, biodiversity conservation, Renewable and non-renewable resources, natural resources, Types of pollution: air and noise, water, soil and marine pollution- causes and effects. Social Issues and Environment- issues related to energy, water conservation, rain harvesting, issues concerning to displacement and rehabilitation of people, Global warming-causes and effects of global warming.

Unit II

Suggested Readings:
# Five Years Integrated BMS-MBA Programme

Under Credit Based Semester and Grading System  
*(To be implemented from Academic Year- 2016-2017)*

## Semester II

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Five Years Integrated BMS-MBA Programme

Semester II

with Effect from the Academic Year 2016-2017

Core Courses (CC)

1. Macro Economic Foundations

Unit I
Macroeconomics: Concept, Definition, Importance and limitations of Macroeconomics, Difference between microeconomics and macroeconomics, National Income: Meaning of national income, circular flow of national income, National Income Accounting, various concepts of National Income (GNP, GDP, NNP, NDP), Methods for measurement of National income: The census of Product Methods or output method, Census of Income Method and the expenditure or outlay Method, difficulties in measurement of national income.

Unit II
The classical Macroeconomic Theory: Classical theory of employment (Assumption of full employment, Says law of markets, interest and wage rate flexibility), Keynes criticism against classical theory, The Keynesian Macroeconomic Theory: The Principal of effective demand, Aggregate Supply, Aggregate Demand analysis, Consumption function and investment function, Investment Multiplier

Unit III
Commercial and central bank: Meaning of bank, difference between commercial and central bank and function of commercial and functions of central bank, Business Cycle: Meaning and phases of business cycle (the prosperity phase, recession, depression and recovery phase)
Inflation: Meaning of inflation, causes of inflation and measures to control inflation, Monetary and fiscal policy: Meaning and objectives, Balance of payment: meaning, structure, equilibrium and disequilibrium of balance of payment.

Suggested Readings:
5. Macroeconomics by D.M. Mithani (Himalaya Publications).
Five Years Integrated BMS-MBA Programme

Semester II

with Effect from the Academic Year 2016-2017

Core Courses (CC)

2. Business Statistics

Unit I
Introduction - Meaning, Application, Importance and Limitations of statistics, Types of Data collection: primary and secondary, Tabulation and Graphical Presentation: Diagrams and Frequency Distribution
Measures of Central Tendency: Arithmetic mean, median and mode

Unit II
Measures of Variation and Positional Measures: Range, Quartile, Decile, Percentile and Standard Deviation
Correlation and regression - Correlation analysis: Meaning and types, Karl Pearson’s coefficient of correlation, Spearman’s Rank correlation, Regression analysis

Unit III
Time Series Analysis - Meaning and component of time series analysis, Method of least squares, Method of moving averages, Index number - Simple aggregate method, Weighted Index Numbers

Suggested Readings:
Five Years Integrated BMS-MBA Programme

Semester II

with Effect from the Academic Year 2016-2017

Core Courses (CC)

3. Economic & Business Legislations

Unit I
Introduction
Administration of law & legal system in India. - Introduction to Law and legal aspects of Business in general.

Indian Contract Act (1872)

a) Definition (Sec.2)
b) Essential elements of a valid contract.
c) Competency to enter in contracts (Sec. 11 & 12).
e) Void Agreement (sec 24-30),
f) Consequences of breach of contract (sec73-75).

Consumer Protection Act 1986

a) Definitions, consumer dispute, deficiency, goods, manufacturer, restrictive trade practices, service, unfair trade practices
b) Central Consumer protection council, State Consumer protection council
c) Consumer Dispute Redressal Forum & provisions relating to the same.
d) Drafting of consumer complaint.

Unit II

Negotiable Instrument Act 1881:
a) Characteristics of Negotiable Instrument
b) Promissory Notes, Bill of Exchange & Cheque.
c) Negotiation (sec 46to 60)
d) Special rules of evidence.(sec118 to 122),
e) Crossig of cheque & dishonour of cheque (sec138 to 142)

Unit III

Industrial Dispute Act 1947

b) Provisions relating to strikes & lockouts
c) Unfair practices on the part of the employers, trade unions of employees & workmen.

Competition Act, 2002 : Definition & Sec. 2, 3 & 4


Suggested Readings:
1. Bare Acts- Govt. or Private publication
2. Indian contract Act- Mulla
3. Business Law- GulshanKapoor
4. Commercial Law including company & industry law- Sen and Mitra
Five Years Integrated BMS-MBA Programme

Semester II

with Effect from the Academic Year 2016-2017

Core Courses (CC)

4. Database Management Systems

Unit I

Unit II

Unit III

Suggested Readings:
1. Bipin C. Desai, An Introduction to Database Systems
2. C.J.Date, An introduction to database systems
3. Gary W.Hansen and James V.Hansen, "Database Management and Design
4. Henry F. Korth and Abraham Silberschatz, S. Sudarshan, Database System Concepts
Five Years Integrated BMS-MBA Programme

Semester II

with Effect from the Academic Year 2016-2017

Core Courses (CC)

5. Corporate Accounting

Unit I
Issue of Bonus shares - Meaning, Sources and Guidelines for the issue of Bonus Shares- Accounting treatment for the issue of bonus shares - Share split- subdivision of shares and conversion of shares into Stock- Buyback of shares - Employee Stock Option Scheme:
Meaning Employee Stock Purchase Scheme (Only Theory) - Final Accounts of Companies (Vertical Format Only - Excluding calculation of managerial remuneration) -  Amalgamation and Absorption: Accounting for Mergers and Acquisitions (As per Indian Accounting Standard 14)

Unit II

Unit III
Inflation Accounting: Meaning, Approaches to Inflation Accounting (Theory Only) Ratio Analysis and Interpretation (Based on Vertical Form of Financial A/c) including Conventional and Functional Classification Restricted to-

Balance Sheet Ratios:-

Revenue Statement Ratios:--

Combined Ratios:--
i) Return on Capital employed (Including Long Term Borrowings)

Suggested Readings:
1. Corporate Accounting 5th Edition by Dr. S.N. Maheshwari & Dr. S.K. Maheshwari
2. Advanced Accountancy – II (Corporate Accounting), 18th Edition by S.P. Jain & K. N
4. Corporate Accounting – by A. Mukherjee & M. Hanif
Five Years Integrated BMS-MBA Programme
Semester II
with Effect from the Academic Year 2016-2017

2A. Ability Enhancement Courses (AEC)

6. Principles of Management

Unit I


Unit II


Unit III

Directing-Meaning, purpose, need, elements of directing-Motivation, meaning, definition, importance, techniques and theories of motivation-Leadership, meaning, importance, types of leadership, leadership styles and theories-Communication, Meaning, importance, types, process, barriers to communication, overcoming the barriers and essentials of communication system. Controlling: Meaning, concept, definitions, steps in control process, techniques and types of control, requirements of an effective control system. Management in Future: Management challenges and tasks. Skills needed by managers in future-Changes in managerial functions and evolving new managerial systems.

Suggested Readings:

Five Years Integrated BMS-MBA Programme
Semester II
with Effect from the Academic Year 2016-2017

2B. Skill Enhancement Courses (SEC)

7. Foundation Course-II

(Presentation Skills)

Unit I
Interpersonal Communication: Concept, Principles-Public Speaking and Presenting: Meaning, Definition, Dos and Don’ts, Techniques, 6 “I”s -Presentation Design and Layout: Creating and delivering effective audio-visual presentations-Stage Fright during Presentation: Meaning, Strategies to overcome stage fright-Preparing Presentation Report-Listening Skills: Meaning, Types of Advantages, Barriers to effective listening, Strategies for enhancing effective listening skills

Unit II
Effective Telephonic communication for business calls: Guidelines for attending the call, transferring the call and taking messages-Negotiation skills: Meaning, Elements, Basic principles, Types, Process / Steps of business negotiation, Barriers to effective business negotiation-Resume Building-Group Discussions: Meaning, Ingredients / important considerations for having a good GD- Interviews: Meaning, Types, and Guidelines to fare well in Interviews

Suggested Readings:

2. Public Speaking for Success – Dale Carnegie
3. Effective Communication & Public Speaking – S.K. Mandal
4. Excellence in Business Communication – Thill
5. Business Communication – Pradhan & Thakur
Five Years Integrated BMS-MBA Programme
Under Credit Based Semester and Grading System

*(To be implemented from Academic Year- 2017-2018)*

**Semester III**

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<td>2</td>
<td>Advanced Information Technology</td>
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<tr>
<td>3</td>
<td>Disaster Management</td>
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<td>4</td>
<td>Corporate Leadership</td>
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<td>Business Environment</td>
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<td>Business Etiquettes</td>
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**Total Credits**: 20
Five Years Integrated BMS-MBA Programme

Semester III

with Effect from the Academic Year 2017-2018

Core Courses (CC)

1. Business Taxation

Unit I

Taxation: Basic Concepts and Definitions under IT Act: Assessee- Previous year-Assessment year- Sources of income- Heads of income- Gross total income- Total income-Tax Evasion- Tax avoidance- Tax planning-Residential Status and Incidence of Tax Residential status of all persons except company-Incomes which do not form part of Total Income-Agricultural Income Definition-Determination of agricultural and non-agricultural Income.

Unit II

Profits and Gains from Business and Profession- Capital Gain Meaning and types of capital assets- Income from Other Sources Basic concepts - Income of other Persons included in Assessee’s Total Income Remuneration of spouse- Income from assets transferred to spouse and Son’s wife, income of minor-Set off and Carry Forward of Losses -Deductions from Gross Total Income Basic concepts, deductions u/s 80C, 80CCC, 80CCD, 80CCE, 80CCF, 80D, 80DD, 80DDB, 80E, 80G, 80GG, 80GGA, 80GGC, 80U -Computation of Total Income and Tax Payable-Rate of tax applicable to different assesses -Computation of tax liability of an individual and firm

Unit III

Tax Management-Provision for Filing of Return Date of filing of return, relevant forms of return-different types of returns- Advance Tax- When liable to pay- due dates and computation of advance tax (excluding Corporate assesses) - Interest Interest u/s 234A, 234B, 234C, (simple problems on interest) - TDS from salary- lottery- horse racing- interest on securities-Difference between tax management- tax evasion and tax avoidance -Double taxation-Service Tax.

Suggested Readings:

Five Years Integrated BMS-MBA Programme
Semester III
with Effect from the Academic Year 2017-2018

Core Courses (CC)

2. Advanced Information Technology

Unit I


Unit II

Introduction to World Wide Web - Internet operations- Emerging communication technologies
Software Packages-Microsoft Word – Mail merge- Microsoft Excel – Formulas, Graphs, Basic statistical formulae; Microsoft Power Point – Creating effective presentations; Microsoft Access - Introduction to DBMS concepts- creating a database- Basic queries.

Unit III

Tally – Journal Entry, Ledger posting, Preparation of Balance Sheet
HTML – Home page designing for each student using Microsoft FrontPage

Pedagogy - Practical usage recommended with hands on exposure for students and faculty on Computers

Suggested Readings:
Five Years Integrated BMS-MBA Programme

Semester III

with Effect from the Academic Year 2017-2018

Core Courses (CC)

3. Disaster Management

Unit I:

Unit II:

Unit III:
Relief Operations: Saving Victims, Conducting Medical Relief Operations, Rehabilitation Proactive Measures: Planning for Disaster Management, Local Disaster Management Cell, Business Recovery Plan, Safety Management, 5 ‘R’s of Environment Sustainability

Suggested Readings:

1. Disaster Management – M.M. Sulphey – Prentice Hall
5. William H. Dennen and Bruce R. Moore, WCB Publishers
Five Years Integrated BMS-MBA Programme

Semester III

with Effect from the Academic Year 2017-2018

Core Courses (CC)

4. Corporate Leadership

Unit I

Introduction: Meaning of Corporate, Concept of Vision, Mission and Values-Leadership: Definition, Meaning, Need (Importance)-Leader: Definition, Meaning and Functions-Influence – The Core of Leadership: Concept, Elements, Techniques of Influencing-Are Leaders Born or Made?-Leaders v/s Managers or Leadership v/s Management

Unit II

Styles of Leadership: Autocratic (Authoritarian), Democratic (Participative), Laissez-Faire (Free-rein), Bureaucratic, Charismatic, Transactional, Transformational, People-oriented (Relationship / Expressive), Task-oriented (Productivity / Instrumental)-Theories of Leadership: Trait Theory, Behavioural Theories (Ohio State University Studies, The University of Michigan Studies), Contingency Theories (Paul Hersey and Kenneth Blanchard’s Situational Theory, Path-Goal Theory, Fred Fiedler’s Contingency Theory) Likert’s Four Styles, Robert Blake and Jane Mouton’s Managerial Grid-Types of Leaders: Positive Leaders, Negative Leaders, Consensual Leaders, Formal Leaders, Informal Leaders, Servant Leaders, Innovative Leaders, Thought Leaders, Visionary Leaders, Level Five Leaders

Unit III


Suggested Readings:
2. Leadership – Saxena and Awasthi – Prentice Hall
Five Years Integrated BMS-MBA Programme

Semester III

with Effect from the Academic Year 2017-2018

Core Courses (CC)

5. Business Environment

Unit I


Unit II

Business and Economy - Types of economies: Capitalist, socialist and mixed economy, Economic growth and Economic Development, Circular flow of economy, Industrial Policies, large and small scale industries, problems faced by small scale industries, Emerging Sectors of Indian EconomyForeign Direct Investment - Importance and limitations of foreign investment, Inflation: Meaning, types, causes and measures to check inflation, Monetary and fiscal policy: Concept and objectives

Unit III


Suggested Readings:
Five Years Integrated BMS-MBA Programme

Semester III

with Effect from the Academic Year 2017-2018

Core Courses (CC)

6. Cost and Management Accounting

Unit I

Terminology of cost – Cost classification by elements, variability, cash flow etc., Preparation of cost sheet
Methods of costing – with special reference to job costing, process costing, services costing
Distinction & Relationship among Financial Accounting, Cost accounting & Management Accounting

Unit II

Marginal costing (Break – even analysis), Computation of break – even point, margin of safety, Applications of Break even analysis to export pricing, profit planning, make v/s buy, operate v/s shut down

Unit III

Budgetary Control – Functional Budgets, Cash Budgets, Master Budgets – Flexible Budgeting – Zero based Budgeting – Responsibility & Performance Budgeting
Responsibility Accounting – cost centres, profit centres & investment centres; Transfer pricing, Use of responsibility accounting in performance evaluation

Suggested Readings:

1. Management Accounting for profit control – Keller & Ferrara
2. Cost Accounting for Managerial Emphasis – Horngreen
Five Years Integrated BMS-MBA Programme

Semester III

with Effect from the Academic Year 2017-2018

2A. Ability Enhancement Courses (AEC)

7. Business Etiquettes

Unit I

Etiquettes: Meaning - Definition - Need - Advantages - Limitations; Why is it important to follow etiquettes in business situations?
Globalisation & Etiquettes; Various socio cultural situations requiring particular etiquette and behaviour to be followed; Importance of Training & Development in improving Etiquettes & Image of an Organisation, Management and Individuals

Unit II

Communication & Role of Communication in Etiquettes- Soft Skills & How to develop them; Public Speaking, Group Discussions & Interview Facing [Practical Exposure along with Theoretical Training]
How to formulate Effective yet Polite Mails, Written Communications, Memos, Digital Media Posts & Promotions etc.

Pedagogy: Role plays, demonstrations, Case Studies / Presentations etc.

Suggested Readings:
1. Business Ethics, Crane & Matten OUP
2. Corporate Governance Mallin, OUP
3. Its only Business, Mitra, OUP
4. Values and Ethics for Organizations, Chakraborty, OUP/OIP
5. Perspectives in Business Ethics, Hartman, Chatterjee
Five Years Integrated BMS-MBA Programme
Under Credit Based Semester and Grading System
(To be implemented from Academic Year-2017-2018)

Semester IV

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<td>Indian Business Legends</td>
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<td>3</td>
<td>Computer Networks &amp; Web Development</td>
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<td>Fundamentals of International Business</td>
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Five Years Integrated BMS-MBA Programme

Semester IV

with Effect from the Academic Year 2017-2018

Core Courses (CC)

1. Indian Financial Systems

Unit I

Financial System- Meaning, Components, Functions; Meaning and Types of Financial Institutions, Markets, Instruments and Services; Structure of Financial Markets, Debt Market and Equity Markets- Meaning, Structure and Functions; Financial System and Economic Development; Indicators of Financial Development

Unit II

Equity Market- Primary Market: Types of Issues, IPO process; Pricing of issues- Book Building vs Fixed Price Method, RHP- Meaning; Secondary Market: Stock Exchanges and Indices; International Stock Exchanges; Trading and Settlement in Stock Markets; Factors affecting Stock Prices; Growth of Equity Culture in India

Money Market- Instruments- Definition, Issuers, Purpose; Debt Market- Role, Participants, Regulatory Framework, Market for Government / Debt Securities in India

Unit III

Banking- Regulatory Framework, Role of Banks; Commercial Banks, Development Banks and NBFCs; Recent developments in Commercial Banking including Management of NPAs, Capital Adequacy Norms

Financial Services- Mutual Funds, Insurance, Lease Finance, Credit Rating, Merchant Banking, Venture Capital - Introduction and Functions of each

Suggested Readings:

3. Financial Markets: A Beginners’ Module, Workbook from NSE
4. Mutual Fund: A Beginners’ Module, Workbook from NSE
Five Years Integrated BMS-MBA Programme

Semester IV

with Effect from the Academic Year 2017-2018

Core Courses (CC)

2. Indian Business Legends

Unit I

Business: meaning, overview, evolution and Indian context; Leadership and motivation; Are leaders born or made, Indian systems of business, trade and commerce; What it takes to succeed in India: its unique structure / requirements / needs.

Unit II

Family business in India; Why certain communities / states do well in India as business entrepreneurs? Various Indian business leaders who have redefined the Indian business scenario over the years: their biographies / life / struggles, how were they overcome, success stories.

Unit III

Startup culture in India; Indian businesses successful overseas; Traits of successful Indian business legends; Women entrepreneurship in India: overview, what issues / problems Indian women face as business persons.

Pedagogy: Practical including studies / research / assignments to be undertaken by students on lives of successful Indian business legends.

Suggested Readings:

3. Pandit, Srinivas, Exemplary CEOs, Tata McGraw Hill, New Delhi
Five Years Integrated BMS-MBA Programme

Semester IV

with Effect from the Academic Year 2017-2018

Core Courses (CC)

3. Computer Networks and Web Development

Unit I


Unit II


Unit III


Suggested Readings:

3. Fundamentals of Information Technology by Leon (Vikas)
Five Years Integrated BMS-MBA Programme

Semester IV

with Effect from the Academic Year 2017-2018

Core Courses (CC)

4. Fundamentals of International Business

Unit I


Unit II

Globalization- Technology and its impact, Enhancing technological capabilities, Technology generation, Technology transfer, Diffusion, Dissemination and spill over, Rationale for globalization, Liberalization and Unification of World economics, International Business theories, Trade Barriers- Tariff and Non Tariff Barriers.

Unit III

Strategy making and international business- Structure of global organizations, Types of strategies used in strategic planning for achieving global competitive advantage, Meaning, Concept and scope of distinctive competitive advantage, Financial Integration, Cross border merger and acquisitions- Socio cultural Environment- Managing Diversity within and across cultures, Country risk analysis- Global Human Resource Management- Motivating employees in the global context and managing groups across cultures

Suggested Readings:
1. International Business by Joshi (Oxford Publications)
Five Years Integrated BMS-MBA Programme

Semester IV

with Effect from the Academic Year 2017-2018

Core Courses (CC)

5. Company Law

Unit I

Meaning of Company, essential characteristics, Forms of Corporate and non-Corporate Organizations & their-role, functions and accountability of companies-Incorporation, Memorandum of Association - various clauses -Articles of Association - binding force alteration - its relations with memorandum of association - doctrine of constructive notice and indoor management exceptions, Prospectus, Promoters - position - duties and liabilities - Directors - position - appointment - qualifications, vacation of office - removal, resignation - powers and duties of directors - managing directors and other managerial personnel, Meetings - kinds procedure – voting.

Unit II

Shareholders: Shares - general principles of allotment statutory restrictions - role of public finance institutions - relationship between transferor and transfers - issue of shares at premium and discount, Shareholder, Share capital - kinds - alteration and reduction of share capital - further issue of capital - conversion of loans and debentures into capital duties of court to protect the interests of creditors and shareholders' - Dividends, Debentures, Borrowing Powers: Dividends - payment - capitalization of bonus shares, Audit and accounts, Borrowing - powers - effects of un authorised borrowing - contracts by companies, Debentures –

Unit III

Majority rule: Protection of minority rights, Prevention of oppression and mismanagement, who can apply - when can be apply, powers of the court and of the Central Government- Other Allied Aspects: Private companies - nature advantages conversion into public company foreign companies, government companies, holding and subsidiary companies, Investigations- Powers, Reconstruction and amalgamation, Defunct Companies. National company Law Tribunal, powers and functions-Winding Up: Winding up - types - by court - reasons - grounds - who can apply -procedure, powers of liquidator - powers of court consequences of winding up order- voluntary winding up by members and creditors winding up subject to supervision of court-Winding up proceedings: appointment of liquidator, powers and duties of official liquidator, Liability of past members - payment of liabilities - preferential payments, unclaimed dividends - winding up of unregistered company.

Suggested Readings:

1. Avatar Singh: Company Law, Eastern Book Company, Lucknow
2. Anantha Raman, lectures on company Law, Wadhwa and Company
Five Years Integrated BMS-MBA Programme

Semester IV

with Effect from the Academic Year 2017-2018

Core Courses (CC)

6. Research Methodology

Unit I

Fundamentals of Research: Introduction to research & research methods, Meaning, Objectives, Role of MR, Applications of MR in marketing, Significance, Types of Research- Basic, Applied, Descriptive, Historical, Exploratory, Experiential, Ex-Practo Factor, Case study approach. Approaches to research- Qualitative Approach- Inferential, Experimental, Simulation. Qualitative Approach- Ethnographic, Phenomenological, Field research

Unit II

Importance of research in management decisions- Marketing Research, Government policies and economic system, Social relationship, Planning and operational problems of research in business. Research Process, Features of good research, Research design -Types of research design- Exploratory, Descriptive, Casual. Process of data collection -Primary data - Observation, Interview, Questionnaire, Interview schedule, Secondary data- Internal Sources, External Sources. Data Processing.

Unit III

Hypothesis: meaning, importance, types, Formulation & testing hypothesis, Chi-square test, correlation co-efficient, regression analysis. Sampling- Types of samples -Probability Sampling: Cluster sampling, stratified sampling, multi-stage sampling, Non-Probability Sampling: Purposive sampling, Quota Sampling, Convenience sampling. Data analysis & Interpretation, Z Test, T test, Paired t test, Chi square test. Report writing

Suggested Readings:

1. Research Methodology – Text and Cases with SPSS Applications, by Dr S.L. Gupta and Hitesh Gupta, International Book House Pvt Ltd
2. Business Research Methodology by T N Srivastava and Shailaja Rego, Tata Mcgraw Hill Education Private Limited, New Delhi
4. Research Methodology, Methods and Techniques by C.R Kothari
5. Research Methodology by Dr Vijay Upagude and Dr Arvind Shende
Five Years Integrated BMS-MBA Programme

Semester IV

with Effect from the Academic Year 2017-2018

2A. Ability Enhancement Courses (AEC)

7. Developing Managerial Skills

Unit I

Manager: Meaning, Definition, Functions, Managerial Roles by Henry Mintzberg; Skills and Skill Development: Concept; Management Skills: Meaning, Types; Leadership and Management Skills Organized by the Competing Values Framework; Developing Self Awareness: Concept, Five Core Areas; Managing Stress: Concept, Types, Signs and Symptoms of Stress, Strategies to overcome and manage Stress; Decision Making and Problem Solving: Concept, Process, Approaches of Decision Making, Types of Decisions

Unit II

Gaining Power and Influence: Concept, Types of Power, Strategies, Model of Power and Influence; Managing Conflicts: Concept, Types of Conflicts, Conflict Resolution Strategies; Empowerment: Concept, Dimensions, Power v/s Empowerment; Delegation of Authority: Concept, Process (Steps), Advantages, Disadvantages; Building effective Teams and promoting Teamwork: Concept, Framework for Management Skills for High Performing Teams; Fostering Motivating Environment: Guidelines for Managers; Dealing with VUCA (Volatility, Uncertainty, Complexity, Ambiguity): Concept, Strategies

Suggested Readings:
1. Developing Management Skills – David Whetten and Kim Cameron – Pearson Education
2. Basic Managerial Skills for All – E.H. McGrath – Prentice Hall
## Five Years Integrated BMS-MBA Programme

Under Credit Based Semester and Grading System

*(To be implemented from Academic Year- 2018-2019)*

### Semester V

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Five Years Integrated BMS-MBA Programme

*Semester V*

*with Effect from the Academic Year 2018-2019*

**Core Courses (CC)**

1. **Financial Management**

**Unit I**

**Unit II**
Capital Structure Theories: Concept of Value of Firm, Factors Determining Capital Structure, Financial Distress; Leverages: Meaning, Types and Significance
Dividend Policy: Definition and Types of Dividends, Determinants of Dividend Policy, Rights and Bonus Shares

**Unit III**
Objectives of Inventory Management and Types of Inventory; Motives for Holding Cash, Objectives of Cash Management, Costs and Benefits of Accounts Receivable, Concept of Factoring

**Suggested Readings:**
Five Years Integrated BMS-MBA Programme

Semester V

with Effect from the Academic Year 2018-2019

Core Courses (CC)

2. Managerial Economics

**Unit I**
Definitions of Managerial Economics – Scope and Application in Business; Roles & Responsibilities of Managerial Economist
Three problems of economic organisation, central concepts of economics; Elements of demand and supply (Law, Schedule and Curves)

**Unit II**
Theory of Consumer Choice- Marginal utility theory, Cardinal and Ordinal Concepts of Utility; Budget Constraint, Indifference curves and Consumer’s Equilibrium; Marginal Rate of Substitution; Price effect, substitution effect, income effect for normal, inferior and giffen goods

**Unit III**
Theory of production- Production Function, Law of Diminishing Returns; Isoquant Curves, Isocost Line and Producer’s equilibrium; Marginal Rate of Technical Substitution; Law of Returns to Scale
Market failures – Externalities and Public Policy; Types of Goods- Rival and Excludable
Consumer surplus, Producer Surplus; Market efficiency- Welfare and dead weight loss, basic applications

**Suggested Readings:**
1. H.Criag Peterson, W.Cris Lewis : Managerial Economics (Pearson)
2. Paul G.Keat and Philit Y. Yound: Managerial Economics (Pearson)
3. D.M.Mithani: Managerial Economics (Himalaya)
4. Suma Damodaran : Managerial Economics (Oxford)
5. D.N. Dwivedi: Managerial Economics (Vikas)
Five Years Integrated BMS-MBA Programme

Semester V

with Effect from the Academic Year 2018-2019

Core Courses (CC)

3. Organizational Behaviour

Unit I

Unit II
Attitudes and Values: Concepts, Components (ABC Model) of Attitude, Sources of Attitude Formation, Functions of Attitudes, Effects of Attitude at Work Place, Work-related Attitudes, Types of Values-Group and Team Dynamics: Concept, Types of Groups, Stages of Group Development, Concept, Types, Advantages, Issues of Teams, Groups v/s Teams, Effective Teamwork / High Performance Teams-Conflict Management: Concept, Stages, Types of Conflicts, Conflict Resolution Strategies

Unit III
Power and Politics: Concept, Sources of Power, Concept of Organisational Politics, Political Behaviour Activities and Tactics, Effects of Politics on Work, Employees and Organisation, Strategies to Avoid or Mitigate Political Behaviour-Organisational Culture: Concept, Characteristics determining the Nature of Culture, Sources of Culture Formation-Change Management: Concept, Nature, Causes, Process of Change, Kurt Lewin’s Force Field Theory and Change Model, Meaning, Sources of Resistance to Change-Organizational Development (OD): Concept, Characteristics

Suggested Readings:

2. Understanding Organisational Behaviour – Udai Pareek – Oxford University Press
4. Organizational Behavior – Fred Luthans – McGraw Hill Education
5. Organisational Behaviour – L. M. Prasad – Sultan Chand & Sons
Five Years Integrated BMS-MBA Programme
Semester V
with Effect from the Academic Year 2018-2019
Core Courses (CC)
4. Business Process Outsourcing

Unit I:

Unit II:
Making the Outsourcing decision-Issues to be aware of Outsourcing in the International arena -Developing an Outsourcing Plan-Strategic Sourcing: Meaning, Benefits, Types, Steps in establishing Sourcing Strategy-Strategic Outsourcing: Meaning, Benefits, Steps in developing Outsourcing Strategy-Outsourcing Life-Cycle

Unit III:
Steps to Select the Right Outsourcing Vendor-Outsourcing Functions: Manufacturing, Human Resources (HR), Call Centre and Help Desk, Financial Services, Knowledge Process Outsourcing (KPO), Marketing, Administration and Facilities, Information Technology (IT), - Training Teams for Process Improvements

Suggested Readings:

2. Outsourcing Success: The Management Imperative – Alpesh B. Patel and Hemendra Aran – Palgrave Macmillan
Five Years Integrated BMS-MBA Programme

Semester V

with Effect from the Academic Year 2018-2019

Core Courses (CC)

5. Emotional Intelligence

Unit I
Emotions and the tripartite brain, emotional competencies, Executive EQ, emotions and enneagrams, Rational emotive therapy, Transformation, Measuring emotional intelligence, emotions and childhood, role of emotions, emotions and attitudes
Individual and organizational learning: Theories of learning, learning processes, Kolb’s learning styles, how to create a learning organization

Unit II
Emotional intelligence - Fundamentals of Emotional intelligence, the emotional competence framework, benefits of Emotional intelligence
Managerial effectiveness- Challenges faced by organizations and expectations from practicing managers; Improving effectiveness- Understanding organizational goals, Creativity, Optimizing resources, execution skills (PDCA cycle)

Suggested Readings:
1. Coleman: Emotional Intelligence
2. Alder: Quick Fix your Emotional Intelligence
3. Travis Bradberry, Jean Greaves, and Patrick M. Lencioni: Emotional Intelligence 2.0
Five Years Integrated BMS-MBA Programme

Semester V

with Effect from the Academic Year 2018-2019

Core Courses (CC)

6. System Analysis & Design

Unit I

Unit II

Suggested Readings:
1. Jha: Systems Analysis and Design
2. Valacich, Grorger, Hoffer: Essentials of Systems Analysis and Design
Five Years Integrated BMS-MBA Programme

Semester V

with Effect from the Academic Year 2018-2019

7. Project Work-I

(Operations Management)

Unit I

Unit II
Facilities Location & Layout – Strategic importance - Factors affecting location & layout - Installation of facilities – Single location, multi-location decisions. Principles and Types of Facilities Layout-Importance and Functions of Production Planning & Control; Introduction to PERT / CPM - Network Crashing (Numericals expected for PERT/CPM).

Unit III

Unit IV

Suggested Readings:
1. Stevenson William: Operations Management
2. Bhat: Operations Management
3. Ashwathappa, Bhat: Production and Operations Management
Five Years Integrated BMS-MBA Programme
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*(To be implemented from Academic Year- 2018-2019)*

**Semester VI**

<table>
<thead>
<tr>
<th>No. of Courses</th>
<th>Core Courses (EC)</th>
<th>Credits</th>
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<tbody>
<tr>
<td>1</td>
<td><strong>Entrepreneurship &amp; Management of Small &amp; Medium Enterprises</strong></td>
<td>03</td>
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<tr>
<td>2</td>
<td><strong>Banking &amp; Operational Management</strong></td>
<td>03</td>
</tr>
<tr>
<td>3</td>
<td><strong>Marketing Management</strong></td>
<td>03</td>
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<tr>
<td>4</td>
<td><strong>Human Resource Management</strong></td>
<td>03</td>
</tr>
<tr>
<td>5</td>
<td><strong>Business Ethics Workshop</strong></td>
<td>02</td>
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<tr>
<td>6</td>
<td><strong>Advance Management Concepts</strong></td>
<td>02</td>
</tr>
<tr>
<td><strong>2</strong></td>
<td><strong>Project Work</strong></td>
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<tr>
<td>7</td>
<td><strong>Project Work - II</strong>&lt;br&gt;(Event Management)</td>
<td>04</td>
</tr>
</tbody>
</table>

**Total Credits** 20
Five Years Integrated BMS-MBA Programme

 Semester VI

with Effect from the Academic Year 2018-2019

1. Entrepreneurship & Management of Small & Medium Enterprises

**Unit I**
Entrepreneur and Entrepreneurship: Meaning, Definition; Importance / Advantages, Evolution, Growth and Theories of Entrepreneurship; Concept of Intrapreneur; Characteristics and qualities of Entrepreneurs; Factors influencing Entrepreneurial development; Problems and Challenges faced by Entrepreneurs and Managing them; Concept of Entrepreneurial Development Programme (EDP); Options available to Entrepreneurs – Ancillarisation, Franchising, Outsourcing; Social Entrepreneurship and NGOs – Meaning and Importance

**Unit II**
Entrepreneurial Project Development: Idea generation – Sources and Methods, Identification and classification of ideas, Innovation and Creativity, Environmental Scanning and Feasibility Studies, Preparation of Project Plan, Components of an ideal Business Plan – by functional areas; Project appraisal; Government policies to promote Entrepreneurship in India

**Unit III**
Micro, Small and Medium Enterprises: Meaning, Definition and Importance, Policies governing MSMEs, Funding for MSMEs – Requirement of Capital (Fixed and Working), Sources of Finance, Government Incentives, Facilities and Concessions for MSMEs

*Suggested Readings:*

1. Entrepreneurship and Management of Small and Medium Enterprises – Mascarenhas – Vipul Prakashan
5. Entrepreneurial Development in India – Sami Uddin – Mittal Publication
Five Years Integrated BMS-MBA Programme

Semester VI

with Effect from the Academic Year 2018-2019

2. Banking and Operational Management

**Unit I:** Indian financial System, Banking System in India, Financial sector reforms in India, RBI – role, functions, monetary policy and credit control, commercial banking in India, Regulatory Environment for commercial bank in Indian core banking-Operational Aspect of commercial banks in India, Relationship between Banker and customers,

**Unit II:** Types of customer a/c, Cheques, Endorsement, Presentment, Dishonor, Rights and liabilities of Paying and collecting Banker, Time Value of money – calculation of interest on loan & deposits, EMIs, Present Value, future value and loan Amortization-Negotiable Instruments, Bills of Exchange and Promissory notes, Rights and liabilities of parties, Bills discounting and purchasing, ancillary Services of the Bankers.

**Unit III:** Employment of funds by Commercial Banks Financial statement analysis, Types of securities, mode of creating charge, Bank guarantees, Asset – liability management in commercial Banks, Basel norms.

**Suggested Readings:**

1. JaiswalBimal: Banking Operations Management
2. K C Shekhar: Banking Theory & Practice
Five Years Integrated BMS-MBA Programme

Semester VI

with Effect from the Academic Year 2018-2019

3. Marketing Management

UNIT-I

Introduction: Concept, nature, scope and importance of marketing-Marketing mix; Strategic marketing planning -Market Analysis and Selection- Marketing environment – macro and micro components and their impact on marketing decisions-Market segmentation and positioning-Buyer behavior; consumer versus organizational buyers; Consumer decision making process-Product Decisions: Concept of a product; Classification of products; Major product decisions; Product line and product mix; Branding; Packaging and labeling; Product life cycle – strategic implications; New product development and consumer adoption process-Pricing Decisions: Factors affecting price determination; Pricing policies and strategies; Discounts and rebates.

UNIT-II

Distribution Channels and Physical Distribution Decisions: Nature, functions, and types of distribution channels; Distribution channel intermediaries; Channel management decisions; Retailing and wholesaling. Promotion Decisions: Communication Process; Promotion mix – advertising, personal selling-sales promotion, publicity and public relations; Determining advertising budget; Copy designing and testing; Media selection; Advertising effectiveness; Sales promotion – tools and techniques.

UNIT-III

Marketing Research: Meaning and scope of marketing research; Marketing research process. Marketing Organization and Control: Organizing and controlling marketing operations-Issues and Developments in Marketing: Social, ethical and legal aspects of marketing; Marketing of services; International marketing; Green marketing; Cyber marketing; Relationship marketing and other developments of marketing.

Suggested Readings:

Five Years Integrated BMS-MBA Programme

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Unit I:

Unit II:

Unit III:

Suggested Readings:

Five Years Integrated BMS-MBA Programme

Semester VI

with Effect from the Academic Year 2018-2019

5. Business Ethics Workshop

Unit I

Ethics- Meaning and Theories; Ethical Dilemmas and Decision Making; Individual Ethics, Morality and Judgement; Introduction to Business Ethics- Meaning and Importance; Purpose of Corporation

Ethics in the Global Context- Nature of Differences across Geographies, Concept of Ethical Relativism; Management of Global Ethical Issues; Corporate Social Responsibility

Practical Training – Personal Ethics and Values, Case Study- Indian / Global Context

Unit II

Stakeholder Management; Primary Stakeholders of Business- Common Ethical Issues; Employees- Diversity, Affirmative Action, Whistle-blowing, Sexual Harassment; Customers-Issues in Pricing, Advertising, Product Safety; Shareholders and Corporate Governance; Secondary Stakeholders of Business- Government, Media, NGOs;

Information Technology and Ethics- Data Privacy and Security Issues; Business, Environmental Ethics and Sustainability

Practical Training – Case Presentations and Discussions for Emerging Issues, Study on a Business Firm/ Unit

Suggested Readings:

1. Business Ethics- Parboteeah & Cullen (Routledge)
2. Business Ethics- Kumar and Tripathi (Himalaya)
3. Values and Ethics for Organisations- Chakraborty (Oxford)
Five Years Integrated BMS-MBA Programme

Semester VI

with Effect from the Academic Year 2018-2019

6. Advanced Management Concepts

Unit I


Unit II

Project Management Concepts: Concept and characteristics of a project, importance of project management, types of project, project organizational structure, project life cycle- Total Quality Management (TQM), Business process reengineering (BPR), BPR in Indian Industry-Information Technology and its impact on management, Management Information System (MIS).

Suggested Readings:


Five Years Integrated BMS-MBA Programme

Semester VI

with Effect from the Academic Year 2018-2019

7. Project Work-II
(Event Management)

Unit I
Concept of event Management, Event Marketing, 5 G’s of Events, Event Designing, Relative Importance of Events as a Marketing Communication Tool, The Diverse Marketing Needs Addressed by Events, Brand Building, Focusing the Target Market, Implementation of Marketing Plan, Relationship Building, Creating Opportunities for Better Deals with Different Media, Events and the Economy, Facets of Event Management, Set Objectives for the Event, Negotiating Contracts with Event Organizers, Locating Interaction Points, Preparing the Company’s Staff for the Event, Post-event Follow-up Event Organizers Targeting Clients, Selecting Event Categories to Serve, Selecting and Contracting with Other Key Elements in Chosen Categories. Venue: In-house Venue, External Venue

Unit II

Unit III

Unit IV

Suggested Readings:
3. Avvich, Barry, Event and Entertainment Marketing Delhi, Vision Books 1994
Five Years Integrated BMS-MBA Programme

with effect from the Academic Year 2016-2017

Scheme of Evaluation

The performance of the learners will be evaluated in two Components. One component will be the Internal Assessment component carrying 25% marks and the second component will be the Semester-wise End Examination component carrying 75% marks. The allocation of marks for the Internal Assessment and Semester End Examinations will be as shown below:-

A) Internal Assessment: 25 %

Question Paper Pattern
(Internal Assessment- Courses without Practical Courses)

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Particular</th>
<th>Marks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Internal Test</td>
<td>10 Marks</td>
</tr>
<tr>
<td>2</td>
<td>Project / Presentation /Assignment</td>
<td>10 Marks</td>
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<tr>
<td>3</td>
<td>Active participation in routine class instructional deliveries and overall conduct as a responsible learner, mannerism and articulation and exhibit of leadership qualities in organizing related academic activities</td>
<td>05 Marks</td>
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</table>

Question Paper Pattern
(Internal Assessment- Courses with Practical Courses)

B) Semester End Examination: 75 %
   i) Duration: The examination shall be of 2 ½ Hours duration
   ii) Theory question paper pattern
      • There shall be five questions each of 15 marks.
      • All questions shall be compulsory with internal choice within the questions.
      • Question may be subdivided into sub-questions a, b, c,... and the allocation of marks depends on the weightage of the topic.

Passing Standard

The learners to pass a course shall have to obtain a minimum of 40% marks in aggregate for each course where the course consists of Internal Assessment and Semester End Examination. The learners shall obtain minimum of 40% marks (i.e. 10 out of 25) in the Internal Assessment and 40% marks in Semester End Examination (i.e. 30 Out of 75) separately, to pass the course and minimum of Grade E to pass a particular semester A learner will be said to have passed the course if the learner passes the Internal Assessment and Semester End Examination together.
**Question Paper Pattern**
*(Theoretical Courses)*

Maximum Marks: 75
Questions to be set: 05
Duration: 2 ½ Hrs.
All Questions are Compulsory Carrying 15 Marks each.

<table>
<thead>
<tr>
<th>Question No</th>
<th>Particular</th>
<th>Marks</th>
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<tbody>
<tr>
<td>Q-1</td>
<td>Answer the questions in 2/3 lines.</td>
<td>15 Marks</td>
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<tr>
<td></td>
<td>To be asked 07</td>
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<tr>
<td></td>
<td>To be answered 05</td>
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<tr>
<td>Q-2</td>
<td>Full Length Question</td>
<td>15 Marks</td>
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<td>Full Length Question</td>
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<tr>
<td>Q-3</td>
<td>Full Length Question</td>
<td>15 Marks</td>
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<tr>
<td></td>
<td>Full Length Question</td>
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<td></td>
<td>OR</td>
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<tr>
<td>Q-3</td>
<td>Full Length Question</td>
<td>15 Marks</td>
</tr>
<tr>
<td></td>
<td>Full Length Question</td>
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<tr>
<td></td>
<td>OR</td>
<td></td>
</tr>
<tr>
<td>Q-4</td>
<td>Full Length Question</td>
<td>15 Marks</td>
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<tr>
<td></td>
<td>Full Length Question</td>
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<td></td>
<td>OR</td>
<td></td>
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<tr>
<td>Q-4</td>
<td>Full Length Question</td>
<td>15 Marks</td>
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<tr>
<td>Q-5</td>
<td>Short Notes</td>
<td>15 Marks</td>
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<tr>
<td></td>
<td>To be asked 05</td>
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<td></td>
<td>To be answered 03</td>
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**Note:**
Theory question of 15 marks may be divided into two sub questions of 7/8 and 10/5 Marks.
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Semester VII

<table>
<thead>
<tr>
<th>No. of Courses</th>
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<td>1 Core Courses (EC)</td>
<td>1 Operational Research</td>
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<tr>
<td>2 Corporate Strategy</td>
<td>03</td>
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<tr>
<td>3 Management Information System</td>
<td>03</td>
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</tr>
<tr>
<td>4 Public Relations &amp; Corporate Image</td>
<td>03</td>
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</tr>
<tr>
<td>2 Specialization Courses (Major)</td>
<td>5 Specialization Major -I</td>
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<td>6 Specialization Major -II</td>
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<tr>
<td>3 Specialization Courses (Minor)</td>
<td>7 Specialization Minor -I</td>
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<td>Total Credits</td>
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Five Years Integrated BMS-MBA Programme  
Under Credit Based Semester and Grading System  
*(To be implemented from Academic Year- 2017-2018)*

**Specialization Courses Major**

<table>
<thead>
<tr>
<th>Sr. No</th>
<th>Finance</th>
<th>Credit</th>
<th>Sr. No</th>
<th>Marketing</th>
<th>Credit</th>
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<tr>
<td>1.</td>
<td>Financial Instruments and Markets</td>
<td>04</td>
<td>1.</td>
<td>Integrated Marketing Communication</td>
<td>04</td>
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<tr>
<td>2.</td>
<td>Corporate Finance</td>
<td>04</td>
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<td>Services Marketing</td>
<td>04</td>
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<td></td>
<td><strong>Human Resource Management</strong></td>
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<tr>
<td>2.</td>
<td>Training and Development</td>
<td>04</td>
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<td>Multinational Strategic Management</td>
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</tbody>
</table>

**Specialization Courses Minor**

<table>
<thead>
<tr>
<th>Sr. No</th>
<th>Finance</th>
<th>Credit</th>
<th>Sr. No</th>
<th>Marketing</th>
<th>Credit</th>
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<tr>
<td>1.</td>
<td>Financial Instruments and Markets</td>
<td>04</td>
<td>1.</td>
<td>Integrated Marketing Communication</td>
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<td><strong>Human Resource Management</strong></td>
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</tr>
</tbody>
</table>
Five Years Integrated BMS-MBA Programme
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1. Operational Research

Unit I


Unit II


Unit III


Suggested Readings:

- Gupta & Khanna: Quantitative Techniques for decision making(Prentice Hall India)
- Operations Research, Methods & Problems – Sasieni M. & others
Five Years Integrated BMS-MBA Programme
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2. Corporate Strategy

Unit I

Corporate Strategy- Nature and importance; Strategic management Process; Corporate, business and functional level strategy- Meaning and characteristics
Environmental Analysis & Diagnosis: Analysis of company’s external and internal environment - Impact on organizational policy; Michael Porter’s 5-forces model, Competitive Advantage and Core Competence, Michael Porter’s Value Chain Analysis

Unit II

Competitive Strategy: Perspectives to competition- Industry and Strategic group; Miles and Snow’s Typology, Michael Porter’s Generic Competitive Strategies, Implementing competitive strategies-offensive and defensive moves

Unit III

Growth Strategies - Integration, Diversification, Mergers and Acquisitions, Franchising, Licensing and Joint Ventures
Strategic Analysis and Choice: Gap analysis and Portfolio analysis – BCG and GE matrix, Grand Strategy selection matrix; Factors affecting choice of strategy

Suggested Readings:

- Corporate Strategy - Richard Lynch
- Strategic Management And Business Policy- Azhar Kazmi
- Strategic Management: Cases - Fred David
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3. Management Information Systems

Unit I

Management and Systems- Advance in Management, The process of MIS Development, MIS Organization, Information Dynamics

Unit II


Unit III

IS Security, Control System Success and Failure

Suggested Readings:

- Sadagopan S “Management Information System” Prentice Hall India (PHI)
- Oke Jayanta “Management Information System” Nirali Publications
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4. Public Relations and Corporate Image

**Unit I**

Public Relations: Meaning, Nature and Scope of PR, Organization of Public Relations Department within the company and its functioning
Open System Model of Public Relations, Public Opinion: Factors influencing formation of Attitudes, Opinion change - Governors, Role of opinion leaders, Principles of persuasion

**Unit II**

Corporate Relations: Public Relations with the Government, Employee Relations, Media & Press Relations, Financial Public Relations, Distributor & Dealer Relations, Supplier Relations, Consumer Relations, Community Relations
Tools & Media for PR: Internet & Intranet, newspapers, magazines, radio & TV, periodicals for internal & external communication, publicity, advertising, special events in public relations, campaigns.

**Unit III**

Public Relations Process: Defining the PR problem, Planning & programming, Action communication strategy, evaluating the program.

**Suggested Readings:**

- Textbook of Public Relations and Corporate Communications - Parvati Mahalanobis
- Handbook of Public Relations and Communication - Philip Lesley
- Public Relations: Principles and Practices (Oxford) - Iqbal Sachdeva
Five Years Integrated BMS-MBA Programme
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Finance Specialization Courses Major/Minor

Financial Instruments and Markets

Unit I
Introduction to Financial Market in India, Functions of the Financial Sector, Integration with Global Financial Markets, Types of Financial Markets- Money Market and Capital Market; Primary and Secondary Market, Equity and Debt Market- Role of each

Unit II
Stock Markets- Primary Market- Types of Issues, Process of Raising Capital in the Primary Market, Method and Pricing of Issue; Secondary Markets- Stock Exchanges and Stock Indices in India, Stock Exchange Mechanism (Online Trading and Settlement, Pricing, Automated Lending and Borrowing), Players on the Stock Exchange (Investors, Speculators, Market Makers, Bulls, Bears, Stags), Role of FIs, MFs and Investment Banks in the Stock Market

Unit III
Debt Markets- Introduction to Money Market and Debt Capital Market, Differences between the two; Fixed Income Securities- Features, Types - Money Market Instruments, Government Securities, Corporate Bonds, Bonds issued by FIIs - characteristics of each instrument; Debt Market in India

Unit IV

Suggested Readings:
- Financial Institutions and Markets- Bhole, Mahakud
- Fundamentals of Financial Instruments- Parameswaran
- India's Financial Markets- Shah, Thomas, Gorham
Five Years Integrated BMS-MBA Programme

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(To be implemented from Academic Year-2017-2018)

Finance Specialization Courses Major

Corporate Finance

Unit I

Introduction to Corporate Finance- Types of Financial Management decisions, Goal of Financial Management, Role of Financial Manager, Agency Problem

Time Value of Money- Concept, Future Value and Compouding, Present Value and Discounting, Discounted Cash Flow Valuation

Unit II


Sources of Finance for Corporations- Equity- Ordinary and Preference Shares, Private Equity; Debt- Bank Finance, Corporate Bonds, Senior, Mezzanine and Subordinate Debt, Convertible Loans and Warrants

Unit III


Dividend Policy- Types of Dividend, Dividend Policy Decisions, Impact of Dividend and Pay-out Policy

Unit IV

Short Term Financial Planning and Management- Working Capital and its Determinants, Meaning of Operating Cycle and Cash Cycle, Inventory Management Techniques – Optimal Inventory Ordering, Credit management and components of Credit Policy

Suggested Readings:

- Principles of Corporate Finance- Brealey, Myers, Allen
- Corporate Finance: Theory and Practice- Damodaran
- Corporate Finance- Jhabak
Five Years Integrated BMS-MBA Programme

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Marketing Specialization Courses Major/Minor

Integrated Marketing Communications

Unit I

Concept and Process of Integrated Marketing Communications (IMC)-Elements of IMC-Advertising - Sales Promotion - Publicity - Personal Selling - Direct marketing and direct response methods - Event Management - E-Commerce - Corporate Communication- - Public Relations - Media relations-Community relations- Industrial relations- Government relations - Employee relations

Unit II


Unit III

Suppliers in IMC: Hoarding Contractors/Printers etc.-Ad. Agency- Departments of Ad. Agency, Client Servicing-client Agency relationship, account Planning

Unit IV

Ethics and social responsibility in IMC campaigns- Evaluating Marketing Communication Programmes

Suggested Readings:

- Integrated Marketing Communications – Kenneth Blown & Donald Bach PHI, 2002
- Advertising Management – Rajeev Batra, John G. Myers & David A Aaker- PHI
- Foundations of Advertising Theory & Practice- Chunawalla & Sethia- Himalaya Publishing
Five Years Integrated BMS-MBA Programme
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Marketing Specialization Courses Major

Services Marketing

Unit I

Introduction- meaning of services- unique characteristics-, service sector, classification of services, growth of service sectors and service industries- myths encountered in services-need for service marketing- Services Marketing Mix and Gaps Model- Introduction-7Ps of service marketing-service gaps framework- perceived service quality- models of service marketing- Service Design and Service Delivery

Unit II

Need for segmentation of services- segmentation strategies in service marketing-need for targeting and positioning of services-Positioning Through Pricing Strategies-Service Differentiation Strategies-Consumer Behavior in Services Marketing - Service Costs Experienced by Consumer - Concept of Customer Delight -Types of New Service Development and its Stages-Types of new services- Stages in new service development-Service Costs Incurred by the Service Provider-service Blue Printing

Unit III

Customer Defined Service Standards-Concept of Service Leadership and Service Vision-Meeting Customer Defined Service Standards-Service Flexibility Versus Standards- Evaluate Strategies to Match Capacity and Demand-Managing supply- Lack of Inventory Capability- applications of Features of Integrated Service Marketing-Integrated Marketing Communication for Service- Integrated Service Marketing Mix- Developing an effective and efficient service marketing system-Integration of service quality measures and managing quality-

Unit IV


Suggested Readings:

- Services Marketing by Jayanta Chatterjee Pearson Publication
- Services Marketing by Zeithmal McGraw Hill publications
- Services Marketing in Indian Context By R Srinivasan PHI
Five Years Integrated BMS-MBA Programme
Under Credit Based Semester and Grading System
(To be implemented from Academic Year- 2017-2018)

Human Resource Specialization Courses Major/Minor

Strategic Human Resource Management

Unit-I
HR environment; HRM in knowledge economy; concept of SHRM: investment perspective of SHRM, evolution of SHRM, strategic HR vs. traditional HR, barrier to strategic HR, role of HR in strategic planning

Unit-II
Strategic fit frameworks: linking business strategy and HR strategy, HR bundles approach, best practice approach; business strategy and human resource planning; HRM and firm performance linkages – measures of HRM performance; sustained competitive advantages through inimitable HR practices

Unit-III
HR Systems: staffing systems, reward and compensation systems, employee and career development systems, performance management systems

Unit-IV
Strategic options and HR decisions – Downsizing and restructuring, domestic and international labour market, mergers and acquisitions, outsourcing and off shoring.

Suggested Readings:
- Agarwala, Tanuja, Strategic Human Resource Management, Oxford University Press, New Delhi
- Belcourt, Monica and Kenneth McBay, Strategic Human Resource Planning, Thomson Learning Inc.
Five Years Integrated BMS-MBA Programme
Under Credit Based Semester and Grading System
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Human Resource Specialization Courses Major

Training and Development

Unit I

Introduction to human resource development. Motivation & Performance. Training and Development-Objectives; training and development policies; linking training and development to company’s strategy; Requisites of Effective Training ; Role of External agencies in Training and Development.

Unit II

Training Needs Assessment (TNA): Meaning and purpose of TNA, TNA at different levels, Approaches for TNA, output of TNA, methods used in TNA. Traditional training methods E-learning and use of technology in training. Skills of an Effective Trainer; Use of Audio-Visual Aids in training; Computer Aided Instructions- Distance Learning, Open Learning, E-Learning; Technologies Convergence and Multimedia Environment. Development Techniques for enhancing decision–making and interpersonal skills,

Unit III

Competency modeling and mapping, Designing Training and Development Programs: Organisation of Training and Development programs, Training design, kinds of training and development programs-competence based and role based training; orientation and socialization; diversity training, choice of training and development methods, Preparation of trainers; developing training materials; E-learning environment; Flexible learning modules; Self-development; Training process outsourcing.

Unit IV

Training evaluation.Reasons for evaluating Training and development programs, Problems in evaluation; Management Development. Planning & Organizing conferences, seminar etc Training Audit.Emerging Trends in Training and Development: Gamification, team training and six sigma training; Training and development initiatives of some selected companies from private and public sectors and MNCs.

Suggested Readings:

Five Years Integrated BMS-MBA Programme
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International Business Specialization Courses Major/Minor

**International Human Resource Management**

**Unit I**
Introduction: The Enduring Context of IHRM, The Organizational Context of IHRM Chapter, IHRM: Sustaining the International Business Operations

**Unit II**
Recruiting and Selecting International Staff, Training and Development of International Staff, International Compensation

**Unit III**
Performance Management for International Staff, Repatriation and Knowledge Management, The Transfer of Employment Practice across Borders

**Unit IV**
Industrial Relations, IHRM Trends and Future Challenges

**Suggested Readings:**
Five Years Integrated BMS-MBA Programme
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International Business Specialization Courses Major

Multinational Strategic Management

Unit I
Nature and dimensions of multinational strategic management; domestic versus international strategic management; components and challenges of international strategic management; developing a strategic planning model for an MNC; approaches to multinational corporate strategy; impact of personal values and corporate culture on international strategy.

Unit II
Motives for strategic global alliances; strategic value of an alliance; partner analysis; criteria for successful alliances; cross-border mergers and acquisitions; managing integration, transition and consolidation phases; strategic considerations in foreign market identification, entry and exit; product strategies for global markets; strategic decisions over different stages of international product lifecycle; R&D networking and technology strategy; global knowledge management.

Unit III
Strategic considerations in expatriate personnel management; HR strategies in cross-cultural environment; international control system; aspects of headquarter control over subsidiaries; challenges of multinational recruitment, selection and performance appraisal; integrating ethical and social responsibility concerns with strategic management; communication and negotiation strategies; e-commerce strategy.

Unit IV
Risk strategies in multinational management; global capital structure decisions; international investment strategy; minimizing taxation burden; transfer pricing techniques; managing international intra-company accounts; management of blocked funds; managing project, working capital and trade finance; strategies for global competitive advantage.

Suggested Readings:
- Cullen John B., Multinational Management – A Strategic Approach, South-Western, Ohio.
- Sindhwani Trilok N., The Global Business Game – A Strategic Perspective, MacMillan, New Delhi
- Daniels John D. et.al., International Business – Environment and Operations, Pearson
- Education, New Delhi
Five Years Integrated BMS-MBA Programme
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Semester VIII

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<td>Labour Legislations</td>
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Specialization Courses Major

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Specialization Courses Minor

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1. Logistics & Supply Chain Management

Unit I

Introduction: Basic concepts & philosophy of SCM, Essential features, Infrastructure flows (Cash, Value and information), key issues in SCM, benefits and case examples Inventory Management: Concept, various costs associated with inventory, EOQ, buffer stock , lead time reduction, reorder point/ re-order level fixation, exercise-numerical problem solving, ABC analysis, SDE/VED Analysis.

Unit II

Purchasing and vendor management: Centralized and decentralized purchasing, function of purchase department and purchase policies, use of mathematical model for vendor rating/ evaluation, single vendor concept, management of stores, account for materials, just in time & Kanban systems of inventory management

Unit III

Logistics Management: Logistics of part of SCM, logistics costs, different models, logistics, sub-systems, inbound and out bound logistics bullwhip effects in logistics, outbound logistics – distribution and warehousing management- Recent issues in SCM: Role of computer/ IT in supply chain management, CRM Vs SCM, Benchmarking concept, features and implementation, outsourcing –basic concepts, value addition in SCM – concept of demand chain management

Suggested Readings:

Five Years Integrated BMS-MBA Programme

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2. Labor Legislations

Unit I


Unit II

The Payment of Wages Act, 1936- Object and salient features of the Act., Responsibility for Payment of Wages, Wage period and time of payment of wages, mode of payment, Deductions which may be made from wages, Contracting Out, Authorities under the Act. The Bonded Labour System (Abolition) Act, 1976- Aims and objection of the Act, Constitutional and legal provisions, Liability to repay bonded debt to stand extinguished, Property of bonded labour to be freed from mortgage, Freed bonded labourer not to be evicted from homestead, Authorities for implementing the provisions of the Act.

Unit III

The Minimum Wages Act, 1948- Object and salient feature of the Act., Procedure for fixing and revising minimum wages, Exemption of employer from liability in certain cases. Contracting Out The Equal Remuneration Act, 1976- Object and salient features of the Act. Equal Remuneration to men and women, No discrimination to be made while recruiting men and women workers, Advisory Committee, Power of appropriate Government to appoint authorities for hearing and deciding claims and complaint

Suggested Readings:

- G.M. Kothari, A Study of Industrial Law
- S.N. Mishra, Industrial and Labour Law
- V.G. Goswami, Industrial and Labour Laws
- S.K. Puri, Industrial and Labour Laws
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3. Cross Cultural Management

**Unit I**
Understanding Culture: Introduction, Key Concepts, Determinants of Cultural Identity

**Unit II**
Frameworks for Mapping the Culture & Studies of National Culture- Geert Hoefstede, Clyde Cluckhohn, TE Hall

**Unit III**
Implications for Management Theory and Practice- Adjusting to the New Culture, Cultural Relativity of Management Theory, Competencies for Global Manager

Suggested Readings:
- Marie Joelle Browaeys “Understanding Cross Cultural Management”, Pearson
- Shobhana Madhavan “Cross Cultural Management: Concepts & Cases”, Oxford
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4. Corporate Governance

Unit I

Introduction – Concept of corporate governance, need for corporate governance, issues in corporate
governance, corporate governance mechanism, corporate social responsibility, obligation to society,
investors, employee, customers , Board of Director – Composition and role of Board of Directors, legal
aspects and liabilities, functions and duties of the board, committees of the board, role of independent
directors

Unit II

Financial Disclosures – Code of corporate governance, accounting standards and disclosures, financial
disclosure norms and practices, role of audit committee, SEBI and Government

Unit III

Contemporary Issues – Corporate governance in banks, role of trustees, Cadbury Report, Greenbury
Report, CII”s recommendations

Suggested Readings:

1. Baxi, C V, Corporate Governance, Excel Books
2. Gopala Swamy, Corporate Governance, New Age International Pvt. Ltd.
3. Swami, Parthasarthy, Corporate Governance, Biztantra, New Delhi
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Finance Specialization Courses Major/Minor

Security Analysis and Portfolio Management

**Unit I**
Investment- Meaning and Features, Different Investment Avenues, Investors and their Types- Speculators, Investors and Gamblers; Need for Investment Analysis and Portfolio Management Return and Risk- Expected and Realised Return, Risk and Measurement of Risk, Types- Systematic and Unsystematic, Market Risk, Credit Risk, Currency Risk; Risk-Return Trade off Efficient Market Hypothesis- Concept of Efficiency, Three forms of EMH- Weak, Semi-strong and Strong

**Unit II**
Technical analysis: Meaning, Difference between technical and fundamental Analysis, Introduction to Technical Charts, Trends and Patterns

**Unit III**
Valuation of Fixed Income Securities- Bonds and its Types, Yield- Nominal Yield, Current Yield, Yield to Maturity/ Put/ Call; Yield Curve- Meaning and shape of yield curve (Steep, flat and inverted yield curves), Types of Risk - Interest Rate and Reinvestment Risk

**Unit IV**
Portfolio Management- Portfolio Risk and Return and their Measurement, Markowitz Portfolio Model- 2 asset portfolio, Efficient Portfolio and Efficient Frontier, Capital Asset Pricing Model and its Application- Concept of Beta, Systematic and Unsystematic Risk

Suggested Readings:
- Security Analysis and Portfolio Management- Pandian
- Security Analysis and Portfolio Management- Fischer and Jordan
- Security Analysis and Portfolio Management- Kevin
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Finance Specialization Courses Major

**Mergers, Acquisitions and Corporate Restructuring**

**Unit I**


**Unit II**

Processes in M&A- Valuation Approaches- Methods of Valuation; Legal and Regulatory Framework in M&A, Takeover- Types and Defences against takeover bids, Post-merger integration- Aspects to be considered for a successful integration

**Unit III**

Corporate Restructuring- Meaning and Need for Corporate Restructuring, Methods of Corporate Restructuring- Demergers, LBO, MBO, Alliances, Joint Ventures- Meaning, Characteristics and Motives behind each form

**Unit IV**

M&A Activity in India- Inbound and Outbound M&A Activity in Recent Years, Prominent Cases of M&A in India- Motives behind them and Pricing of the deals


Suggested Readings:

- Mergers, Acquisitions and Takeovers- Machiraju
- Mergers, Acquisitions and Corporate Restructuring- Godbole
- Mergers and Acquisitions - A Guide to Creating Value for Stakeholders- Hitt, Harrison, Ireland
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Marketing Specialization Courses Major/Minor

Consumer Behavior Analysis

Unit I
Consumer behaviour: Concept-Scope- Importance and Interdisciplinary nature- Approaches to study consumer behavior-consumer buying behaviour Vs organizational buying behavior- Applications of Consumer Behaviour.

Unit II

Unit III

Unit IV
Socio-cultural factors-Gender mainstreaming-Economic factors-Political factors-Buyer characteristics-
Age-Occupation-Economic and situation-Lifestyle-personality-psychological factors of rural consumers

Suggested Readings:
- Schiffman & Kanuk: Consumer Behavior (Pearson)
- Hawkins, Best & Carey: Consumer Behavior (TMH)
- Batra & Kazmi: Consumer Behavior an Indian Perspective
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Marketing Specialization Courses Major

**Customer Relationship Management**

**Unit I**

**Unit II**

**Unit III**

**Unit IV**
E-CRM Solutions – Data Warehousing – Data mining for CRM – an introduction to CRM software packages.

**Suggested Readings:**
- G.Shaineshe, Jagdish, N.Sheth: Customer Relationships Management Strategic Prespective, Macmillan 2005
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Human Resource Specialization Courses Major/Minor

Labour & Industrial Law

Unit I

The Employees' Compensation Act, 1923- Object and aims of the Act, Definitions- Employers liability for compensation, National Extension of Employer’s premises, Review of Compensation, Notice and claims of the accident, Power to require from employer statement regarding fatal accidents, Reports of fatal accidents and serious bodily injuries, Medical Examination and consequences of non-submission to medical examination, Liability for contractor's employers, Remedies of employer against stranger, Compensation to be first charge on assets transferred by employer, Attachment, assignment and charge on compensation, Contracting Out, Penalties

Unit II

Maternity Benefit Act, 1961-objective and scope, definitions, The maternity and other benefits-section 2 to 13, Authorities under the Act, penalty under the Act, amendment 2016.

Unit III

The Payment of Bonus Act, 1965-objective and scope, definitions, payment of bonus, Accounting year, who is eligible for bonus, minimum and maximum of bonus payable, , disqualification for bonus, deductions from bonus, time limit for payment of bonus.

Unit IV

Employees State Insurance Act, 1948- Advisory Committee, Object and Salient features of Act, Contributions, Benefits, Adjudication of disputes and claims, Penalties.

Suggested Readings:

- G.M. Kothari, A Study of Industrial Law
- S.N. Mishra, Industrial and Labour Law
- V.G. Goswami, Industrial and Labour Laws
- S.K. Puri, Industrial and Labour Laws
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Human Resource Specialization Courses Major

Performance Management

Unit I
Conceptual Framework of Performance Management: Performance management process; Objectives of performance management system; Historical development in India; Performance management and performance appraisal; Linkage of performance management system with other HR practices.

Unit II
Components of Performance Management System: Performance planning; Ongoing support and coaching; Performance measurement and evaluation; Performance management and appraisal; Methods of performance appraisal; Appraisal Communication; Counselling, Identifying potential for development; Linking pay with performance.

Unit-III
Designing and Implementing Performance Management Process – Performance Planning, defining objectives and performance standards, defining capability requirements, performance management system implementation, automation of performance management process, legal requirements

Unit IV
Implementation and Issues in Performance Management: Implementing performance management system- Strategies and challenges; Characteristics of effective performance metrics; Role of HR professionals in performance management; Performance management as an aid to learning and employee empowerment; Performance management documentation; Performance management audit; Ethical and legal issues in performance management; Use of technology and e-PMS, Performance management practices in Indian organizations.

Suggested Readings:

- Aguinis, Herman, Performance Management, Pearson Education Inc.
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International Business Specialization Courses Major/Minor

Export Management

Unit I
Meaning, need, nature, features and process of export management, functions of export manager and export firm; International trading environment; organizing an export firm, target market selection

Unit II
International marketing intelligence; product identification for exports; export pricing decision; Incoterms; methods of payment, channels of distribution; market entry strategies – location of importers, business negotiation

Unit III
International promotional strategies – personal selling, publicity, sales promotion, advertising; organization for export marketing; FEMA, market access initiative, marketing development assistance

Unit IV
Pre-shipment export documentation; significance of procedures and documentation in international trade; procedures and documentation as trade barriers; export of services, India’s foreign trade; India’s current foreign trade policy

Suggested Readings:
- Khurana P.K., Export Management; Galgotia Publishing Company
- Cherunilam, Francis, International Trade and Export Management, Himalaya Publishing House
- Czinkota, Ronkainen and Moffett, International Business, Harcourt College Publishers
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International Business Specialization Courses Major

Foreign Exchange Management

Unit I

Nature of foreign exchange; sources of demand for and supply of foreign exchange – the balance of payments (bop) framework; equilibrium and disequilibrium in bop, nominal, real and effective exchange rates; competitive determination of rate of exchange – competitive mint par theory, monetary theory and portfolio balance approach; purchasing power parity theory; overvalued and undervalued currencies; fixed, flexible and hybrid exchange rate systems; International Monetary System.

Unit II

General factors of exchange rate fluctuations; the Dornbusch Sticky – price theory of exchange rate volatility; exchange rate overshooting; empirical patterns of exchange rate fluctuations; central banking intervention for exchange rate stability; effect of devaluation on trade balance; the J-curve effect.

Unit III

Nature functions and participants of foreign exchange market; spot and forward markets; forward premium; methods of quoting exchange rates; cross rates of exchange; bid-ask spreads; relation between exchange rate interest rate and inflation rate; the Interest Rate Parity Theorem; the expectation theory; International Fisher Effect.

Unit IV

Currency futures, options and determination of their market value, over-the-counter options; currency and interest rate swaps; measuring foreign exchange risk and exposure; techniques of exposure management.

Suggested Readings:

- Shapiro, Multinational Financial Management, Prentice Hall of India, N.Delhi.
- Paul Einzip, A Textbook On Foreign Exchange.
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#### Semester IX

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<td>2</td>
<td>Social &amp; Industrial Psychology</td>
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Specialization Courses Major

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Specialization Courses Minor

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1. Global Competitiveness & Strategic Alliances

Unit I

Unit II

Unit III
Global Competitiveness of Indian Industry – Status; Cause of Uncompetitiveness; Strategic Options for Building Competitiveness, Internationalization of Indian Business: Selected Case Studies of Globally Competitive Indian Companies. (10 Hours) Strategic Alliances – Value creation in alliances strategy, Management of Strategic Alliances; Strategic Alliances in Indian Context.

Suggested Readings:

Five Years Integrated BMS-MBA Programme
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2. Social & Industrial Psychology

Unit I
Social Psychology- Definition, Aim, Scope & Method of Social Psychology, Elements of Social Psychology, Stereotypes myths & ideologies, customs, traditions, rumours, propaganda, public opinion, Group dynamics

Unit II
Industrial Psychology-Definition & meaning of industrial psychology, Significance & aims of industrial psychology, Scope & benefits of industrial Psychology, Problems & limitations of Industrial psychology

Unit III

Suggested Readings:
- Industrial performance by Ashok pratapsingh&Patirajkumari ,Global vision publishing house 2007
- Advanced Industrial Psychology by Rammathsharma&S.S.Chandra
- Individual in society Mc grew Hill by Devidkreh Richard &c ratchfield&gertonl.Ballachey
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3. Business Negotiations Management

Unit I

Introduction to Negotiation- BATNA, Structure of negotiations, Dimensions of negotiations, Negotiation process, Creating and claiming value, Logrolling, Efficiency of negotiators

Distributive Negotiation- Characteristics of distributive negotiation, strategies and tactics for claiming value in negotiation.

Unit II

Integrative Negotiation: Characteristics of integrative negotiation, strategies and tactics for maximizing economic and social outcomes (creating and claiming value), the Harvard method.

Dealing with Obstacles and Complicating Factors: Practical implications of current research on nonverbal communication, learning how to understand nonverbal communication and detect deception in negotiation.

Unit III

Dealing with Obstacles and Complicating Factors – Rationality and Cognition: Demonstration of selected biases that subconsciously affect our decision making particularly during information acquisition, information processing stage, and learning how to deal with them.

Dealing with Obstacles and Complicating Factors – Cross-Cultural Negotiation: Increasing the complexity of negotiation by adding cross-cultural framework and settings. Study on perception and self evaluation of EU countries regarding negotiation styles, Dealing with Obstacles and Complicating Factors – Multiparty Negotiation, Increasing the complexity of negotiation by adding number of participants. Dealing with differing interest structures, coalition building and satisfaction of constituencies.

Suggested Readings:

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Finance Specialization Courses Major/Minor

Banking and Insurance

Unit I
Overview of Indian Financial System, Financial Sector reforms- Need and objectives; Major reforms in the last decade
Introduction to Commercial Banks, Development Banks, Cooperative Banks, Financial Institutions and NBFCs, Micro Finance Institutions and Universal Banking

Unit II
Sources and Uses of funds in Banks & FI's with characteristics; Products offered by Banks and FI's- Retail banking and corporate banking products
Analyzing Bank Performance- Interpreting Bank Balance Sheet and Income Expenditure Statements-CAR, NPA, Liquidity Ratios, Structural Ratios and Profitability Ratios

Unit III
Banking Law & Regulations- RBI as a central banker; Control of the Banking Sector- CRR, SLR, Credit Risk Management, Capital Adequacy Norms, Management of NPAs, Asset Liability Management

Unit IV
Insurance – Risk Management and Risk Pooling; Principles of Insurance; Types of Insurance Products - Life insurance, General insurance, Reinsurance, Micro Insurance; Insurance Sector Reforms – liberalization of insurance sector and entry norms

Suggested Readings:

- Elements of Banking and Insurance- Sethi and Bhatia
- Banking & Financial Institutions- Jindal
- Modern Banking and Insurance : Principles and Techniques- Jain and Jain
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Finance Specialization Courses Major

Financial Modeling

Unit I
Introduction to Modelling, Introduction to Excel- Basic and Advanced Functions-Database Functions, Creating Charts, Understanding Finance Functions, Sensitivity Analysis, Statistical Distributions

Unit II
Accounting in Excel - Preparing common size statements, Forecasting Financial Statements, Analysing Financial Statements by using Spreadsheets

Unit III
Project Appraisal - Determining Project Viability, Risk Analysis in Project Appraisal, Decision making in projects, NPV and IRR methods

Unit IV
Valuation - Determination of Value Drivers, Discounted Cash Flow Valuation and Sensitivity Analysis, Risk Analysis in Valuation; Portfolio Theory - Determining Efficient Portfolio using Tables and Charts

Suggested Readings:
- Mastering Financial Modelling in Microsoft Excel - A Practitioner’s Guide to Applied Corporate Finance- Day
- Handbook of Financial Modelling for Business Decisions- Kefford
- Building financial models with Microsoft Excel: A guide for Business Professionals- Proctor
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Finance Specialization Courses Major

International Finance

Unit I

Foreign Exchange Market- Wholesale and Domestic market, Spot market and Forward market; Quotations- direct, indirect and cross currency; various kinds of Transactions and their settlement dates

Unit II

Exchange Rate determination and Forecasting, Purchasing power parity and Interest rate parity, Relationship between PPP and IRP, reasons for deviation, Exchange Rate Forecasting and Models

Unit III

The International Monetary System: Breton Woods System; Exchange Rate Regimes- India and other countries; Euro currency market; Central Bank Intervention- Revaluation and Devaluation of currency; Appreciation and Depreciation of currency

Unit IV

Foreign Exchange Risk Management: Types of Forex Exposure- Strategies for Managing Transaction, Translation, Operating & Economic Exposure; Political Risk Analysis and Management; Interest Rate Exposure Management, Forward rate agreements (FRA), Interest rate caps, floors and collars.

Suggested Readings:

- International Finance - A Business Perspective- Apte
- International Finance- Shailaja
- International Financial Management- Bekaert, Hodrick
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Marketing Specialization Courses Major/Minor

Retail Management

Unit I

Marketing Channels & Supply Chains: Emergence -role and types of marketing channels - channel members and their characteristics - choosing various channel options- factors affecting the choice -Supply chain management (SCM) - advantages gained-physical flow of merchandise- logistics of e-retailing.

Unit II


Unit III


Unit IV

Location: Trading Area Analysis- site selection- store formation size and space allocation- store security and credit management-Merchandise plans- forecasts innovativeness-assortment decisions- brand decisions- timing and allocation merchandise pricing- Retail Promotion-Building retail store image- atmosphere- layout planning-Retail promotional mix strategy-Retail store sales promotional schemes.

Suggested Readings:

- Berman, Barry and Joel Evans: Retail Management
- Cooper, J.: Strategy planning in Logistics and Transportation
- Cox, Roger and Paul Brittain: Retail Management
- Levy & Weitz: Retailing Management
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Marketing Specialization Courses Major

E-Marketing

Unit I
E-Commerce: Introduction, meaning and concept; Needs and advantages of e-commerce-Electronic commerce vs Traditional commerce- Challenges of e-commerce.

Unit II

Unit III

Unit IV

Suggested Readings:
- Frontiers of E-Commerce: Ravi Kalkota, TMH
- O,Brien J.:Management Information System, TMH
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Marketing Specialization Courses Major

Sales & Distribution Management

Unit I


Unit II


Unit III

Merchandising: Concept, Importance, Functions – Steps in merchandising planning – Category management: Definition and process –Introduction to Private label brands -Retail Communication Mix: Planning retail communication – Managing in-store promotions and events

Unit IV


Suggested Readings:-

- Channel Management –Stern – El- Ansary
- Retailing Management – Swapna Pradhan
- Retail Management – Gibson Vedamani
- Physical Distribution & Logistics Management – Dr. Subhash Bhave
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Human Resource Specialization Courses Major/Minor

Industrial Relations

Unit I


Unit II

(A) Industrial conflicts: Meaning causes and impact. Strike: Meaning, Types & Legal aspects. Concept of lockout. (B) Measures for prevention and settlement of industrial conflicts- (a) Conciliation (b) Mediation (c) Arbitration (d) Adjudication. (C) Collective bargaining: concept, principles and importance. Collective bargaining in India.

Unit III

Profit Sharing and Workers’ Participation in Management: Experiences of Germany, France & Britain. Workers participation in management: Meaning, Types with reference to India. Theories of trade unionism (Hoxie, Webbs, Karl Marx, Mahatma Gandhi). History of trade unions in India. Structure of trade unions in India. TU politics. → Inter Union Rivalry. → Intra Union Rivalry. → Multiplicity of Trade Unions & implications of MRTU.

Unit IV


Suggested Readings:

- Albert (1973) ‘The Economics of Trade Unions’ (3rd Ed.) University of Chicago Press, Chicago
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Human Resource Specialization Courses Major

Talent Management

Unit I
Introduction – concept of talent management, strategic importance of talent, talent imperatives, elements of talent management, workforce diversity and talent management, role of hr in talent management.

Unit II
Talent procurement and deployment – identifying talent needs, sourcing talent, developing talent, deployment of talent, establishing talent management system, talent multiplication.

Unit III
Talent retention – cost and consequences of talent departure, diagnosing causes of talent departure, measuring and monitoring turnover and retention data, designing engagement strategies, drivers of engagements.

Unit IV
Return of talent – measuring contribution of talent to business performance, talent metrics, measuring human capital investment, transformation and reorganization of hr, new imperatives, talent forces of tomorrow

Suggested Readings:
- Cheese, peter, Robert j Thomas and Elizabeth Craig, the talent powered organization, kogan Page ltd.
- Lawyer III, Edward e, talent: making people your competitive advantage, Dave Ulrich, Jossey-bass, a Wiley imprint
- Phillips, jack j, Lisa Edwards, managing talent retention, an ROI approach, Pfeiffer, a Wiley
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Human Resource Specialization Courses Major

Compensation Management

Unit I

Unit II

Unit III

Unit IV

Suggested Readings:

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International Business Specialization Courses Major/Minor

International Marketing Management

Unit I

Unit II
Cultural Environment: Meaning and Characteristics of Culture, Beliefs and customs, Implication of culture, Culture as barrier, Political and Legal Environment: Political environment, Legal environment, Legal systems and laws, Political risk, Implication of political and legal environment on International marketing, Dispute resolution, Market research and Information systems- Marketing Information systems

Unit III

Unit IV
Importance of pricing, Pricing decision, Alternative pricing strategies, Dumping, Price Distortion, Inflationary impact, Transfer pricing, Price quotation and Terms of sale, Means of payment, Personal Selling, Publicity, Sales promotion, Trade Fairs, Sales force automation, Basics of Advertising, Role of advertising, Advertising across the world and related issues, Advertising and regulations, Advertising media, Meaning, importance and difficulties, issues in export marketing, export marketing strategy, Global e marketing: buying decisions in e marketing, Developing a global e marketing plan

Suggested Readings:
Five Years Integrated BMS-MBA Programme
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International Business Specialization Courses Major

International Investment

Unit I

Types and motives of international investment; risks and challenges of investment; investment instruments; issuing and trading securities; secondary security market; major international stock exchanges.

Unit II

Security market indexes; short positions, hedging and arbitrage; international bond portfolio management; technical analysis; international portfolios analysis.

Unit III

Gains from international diversification; international capital asset pricing model; potential gains from integration of capital markets.

Unit IV

Types and corporate forms of FDI; competitive pressures to pursue FDI; FDI strategies and organisational challenges; capital budgeting for FDI.

Suggested Readings:

- Shapiro, Multinational Financial Management, Prentice Hall of India, N.Delhi.
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International Business Specialization Courses Major

International Logistics

Unit I
Trends in world trade growth; nature, significance and components of international logistics; registration and licensing; selecting export products and markets deciding payment terms; export contracts; deciding currency of payment; export order processing; international logistics infrastructure.

Unit II
Arranging pre-shipment finance; export procurement; quality control and pre-shipment inspection; packing and labeling of export consignments; basic procedure and documentation for excise and custom clearance; ADS; Cargo insurance; shipping modes procedures and documentation; role of forwarding agents.

Unit III
Arranging post-shipment finance; documentary collection of export bills; UCPDC guidelines; negotiating documents under L/C; managing exchange earners’ foreign currency accounts; availing foreign exchange facilities; protecting against adverse movements in exchange rates; role of EXIM Bank; major provisions of FEMA relating to exporters; export credit risk insurance and the role of ECGC.

Unit IV
Major export promotion schemes in India; export assistance to export houses; SEZ units, EOU’s, EHTP, STP and BTP units; facilities for deemed exports; trade information support; role of commodity boards and export promotion councils in trade promotion; facilities for service exports.

Suggested Readings:
- Govt of India, An Overview of Customs, Commissionate of Customs and ICDs, New Delhi
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**Semester X**

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<th>No. of Courses</th>
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<tr>
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### Specialization Courses Major

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<th>Sr. No</th>
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<th>Sr. No</th>
<th>Marketing</th>
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<td>Financial Services and Institutions</td>
<td>04</td>
<td>1.</td>
<td>Industrial Marketing</td>
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### Specialization Courses** Minor

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<th>Sr. No</th>
<th>International Business Management</th>
<th>Credit</th>
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</thead>
</table>
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Finance Specialization Courses Major/Minor

Financial Services and Institutions

Unit I
Mutual Funds- Concept, Organisation of Mutual Funds, Classification of Mutual Funds- Equity and Debt, Types of Schemes, Growth and Performance of Mutual Funds in India
Investment Banking- Introduction, Functions of Investment Banks, Investment Banking Services, SEBI (Merchant Banker) Regulations, 1992

Unit II
Leasing and Hire Purchase- Introduction, Lease Structure and Types of Leases, Essentials of Hire Purchase, Difference between Lease and Hire Purchase
Credit rating- Rating Process of different instruments/ securities, Benefits of credit rating to investors, Credit rating and Investment decision

Unit III
Housing Finance- Concept, Role of NHB, HFCs in India, Types of housing finance and risk management by HFCs
Venture Capital- Concept, Process of venture capital financing, Stages of Financing, Difference between venture capital and conventional sources of finance, Disinvestment avenues

Unit IV
Financial Technology- Introduction and evolution, Role of Fintech in the financial services value chain (Payments, Deposits and Lending, Investment etc.), Fintech Solutions (Payments and POS innovations, Big Data, Digital Banks, Block chain Technology and other upcoming Fintech), Future of Fintech

Suggested Readings:
- Financial Services- M.Y. Khan
- Financial Services in India- Ramesh Babu
- Financial Services - Text, Cases and Strategies- Rao and Hyderabad
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Finance Specialization Courses Major

Financial Derivatives

Unit I
Introduction: Meaning of Derivatives, Derivatives Market - History & Evolution, Indian Derivatives Market, Market Participants, Types of Derivatives market - OTC and Exchange Traded Market, Significance of Derivatives

Unit II
Introduction to Forwards and Futures contracts: Features and drawbacks of forward contract, Features of Futures contract - terminologies used in Futures, Payoff Charts for Futures contract - Long and Short contracts, Futures pricing - Cost of carry, delivery options, convergence of cash and futures prices, Hedging Strategies using Futures

Unit III
Introduction to Options: Basics of options contracts and terminology used, Put and Call Options, Payoff Charts for Options- risk and return profile of option contracts, Put-Call parity, Factors affecting Options pricing, Overview of Black-Scholes option pricing model, Simple Trading Strategies using Options

Unit IV
Derivative Products- Commodity, Equity and Index Futures, Interest Rate Futures; Swaps- Interest Rate and Currency Swaps; Trading, Settlement and Clearing Mechanisms for Derivatives in India

Suggested Readings:

1. John C Hull, Prentice Hall - Options, futures & other derivatives
2. Kidwell, Peterson, Blackwell - Financial Institutions, Markets & Money
3. Bhole, Mahakud – Financial Instruments and Markets
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Marketing Specialization Courses Major/Minor

Industrial Marketing

Unit I
The Industrial Marketing system and the Industrial Marketing concept, Industrial goods demand and product characteristics market levels and product types, the industrial customer, buyer motives business and institutional buyers Organisational Buying : BUYGRID MODEL, phases in purchasing decision process & their marketing implications, Buying centers, value analysis & vendor analysis.

Unit II
Industrial market segmentation, bases for segmenting industrial market-macro and micro variables. Targeting the industrial product, positioning the industrial product. Industrial product life cycle, product mix, Service component—The provision of parts, technical assistance, terms of sales.

Unit III
The distribution channel component—Industrial distributors, Formulation of channel strategy-conditions influencing channel structure. Brief introduction to Marketing Logistics. The price component-conditions affecting price competition, cost factor, the nature of demand, pricing policies.

Unit IV
The promotional component, advertising functions-establishing recognition, supporting and motivating salesmen and distributors measurement of advertising effectiveness. Personal selling-Personnel profiles selection and training, supervisions compensation sales promotion and public relations-Trade shows and exhibits, promotional novelties.

Suggested Readings:

- Reeder & Reeder: Industrial Marketing, Prentice Hall, India.
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Marketing Specialization Courses Major

Strategic Brand Management

Unit I

Basic understanding of brands – concepts and process – significance of a brand – brand mark and trade mark – different types of brand – family brand, individual brand, private brand – selecting a brand name – functions of a brand – branding decisions – influencing factors

Unit II

Brand vision – brand ambassadors – brand as a personality, as trading asset, Brand extension – brand positioning – brand image building

Unit III

Branding impact on buyers – competitors, Brand loyalty – loyalty programmes – brand equity – role of brand manager – Interrelations with manufacturing, marketing, finance, purchase and R & D – brand audit

Unit IV

Brand rejuvenation and re-launch, brand development through acquisition takes over and merger – Monitoring brand performance over the product life cycle- Co-branding- Designing and implementing branding strategies

Suggested Readings:
- Kevin Lane Keller, “Strategic brand Management”, Person Education, New Delhi, 2003
- Paul Tmeporal, Branding in Asia, John Wiley & sons (P) Ltd., New York, 2000
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Human Resource Specialization Courses Major/Minor

Organization Development

Unit I


Unit II

Organisational Diagnosis - Meaning, Need, Phases, Levels of Organizational Diagnosis, Techniques of Organizational Diagnosis, Tools used in Organizational Diagnosis, Organizational Renewal, Re-energizing, OD and Business Process Reengineering (BPR), OD and Leadership Development, Organizational Change- Meaning, Organizational Life Cycle, Planned Change, Organizational Growth and its Implication for Change, Change Agents- Meaning, Features, Types, Role, Skills required

Unit III


Unit IV


Suggested readings:

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Human Resource Specialization Courses Major

Labor Welfare & Social Security

Unit I

Unit II
Agencies of Labour welfare in India (Central govt., State govt., Employers & Trade Unions), Labour Welfare Officer: role and functions, Labour Administration in India

Unit III

Unit IV

Suggested Readings:
Five Years Integrated BMS-MBA Programme
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International Business Specialization Courses Major/Minor

Multinational Financial Management

Unit I

An overview of multinational financial management; international monetary and financial systems, IBRD and development banks; finance function in a multination firms; international flow of funds

Unit II

International working capital management: international cash management; international receivable management, managing short term assets and liabilities; international capital money markets; euro dollar and currency market; financial market instruments – GDRs, ADRs, Euro issues, CP and ECB

Unit III

Multinational capital budgeting, cost of capital and capital structure decisions; dividend policy of multinational firm

Unit IV

Developments in foreign exchange markets; exchange rate determination; measuring and managing various risks and exposure; country risk analysis; taxation in multinational firms

Suggested Readings:
- Madura Jeff, International Financial Management; Thomson Learning
- Sharan, V., International Financial Management, PHI, New Delhi
- Allen Shapiro, Multinational Financial Management, PHI, New Delhi
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International Business Specialization Courses Major

International Banking Management

Unit I

Structure and growth of international banking; Eurocurrency markets; growth of Eurocurrency deposits and credit; determination of Eurocurrency interest rates; Eurocurrency instruments; euro credit multiplier process; factors of multinationalization of banking; organizational characteristics of multinational banking.

Unit II

Regulatory environment for international banking; international banking risks; capital adequacy; syndication techniques in international lending; transferability and trading of loans; international bank credit rating; role of Bank for International Settlements.

Unit III

International payment systems; international asset and liabilities management; derivatives trading by multinational banks; bank asset portfolio management; strategies for managing non-performing assets; international credit appraisal techniques.

Unit IV

Banks’ participation in international money and capital markets; international banking mergers and acquisitions.

Suggested Readings:

- Macdonald S. Scott and Timothy W. Koch, Management of Banking, Thomson Learning
- Fabozzi Frank J., et. al., Foundations of Financial Markets and Institutions, Pearson Education
- Giddy Ian H., Global Financial Markets, AITBS, New Delhi